

Resource Numbers

Crisis Center 240-777-4000
 – *TDD* 240-777-4815
24-hour telephone and walk-in services to assist individuals in a situational or mental health crisis
Victim Assistance and Sexual Assault Program 240-777-1355
 – *24-hour crisis line* 240-777-4357
Counseling and referral to victims of all non-mate related crimes
 – **County’s Compensation Fund** that reimburses for property, medical, wage losses and funeral expenses for income eligible crime victims under the County’s limit for each crime incident.
 1301 Piccard Drive, Suite 4100, www.montgomerycountymd.gov / vasap
Abused Persons Program 240-777-4195
 – *24-hour crisis line* 240-777-4673 (HOPE)
To assist victims of mate-related abuse
Family Justice Center 240-773-0444
 Comprehensive one stop shop for family violence victims and their children. Assistance available with safety planning, legal advocacy, counseling, criminal investigation, immigration consultation, protection order filing, shelter placement, save haven for pets and more. Mon.-Fri., 8:30 a.m.-5 p.m.
Shady Grove Adventist Hospital 240-826-6000
 336-licensed bed acute care facility, 9901 Medical Center Drive, Rockville, MD 20850,
 www.shadygroveadventisthospital.com / SGAH /
Potomac Ridge/Operation Runaway aka Adventist Behavioral Health 301-251-4500
 14901 Broschart Road, Rockville, MD 20850, www.adventistbehavioralhealth.com / ABH /
MobileMed 301-493-2400
 provides quality health care to the uninsured, low income, working poor and homeless.
 9309 Old Georgetown Rd, Bethesda, MD 20814, http://mobilemedicalcare.org
Montgomery County Adult Mental Health and Substance Abuse Services 240-777-1245
 – *24-hour crisis line* 240-777-4000
Counseling for alcohol and drug dependent adults
Health and Human Services 240-777-4600
State’s Attorney’s Office 240-777-7300
Sheriff’s Office 240-777-7000
Adult Protective Services 240-777-3000
Child Welfare Services 240-777-4417
Family Crimes Division 240-773-5400
Department of Juvenile Services 301-610-8500
Office of Consumer and Landlord/Tenant Affairs 240-777-3636
Nationwide Credit Bureaus
Experian, www.experian.com 1-888-397-3742
Equifax Credit Bureau, www.equifax.com 1-800-493-9788
TransUnion Credit Bureau, www.transunion.com 1-800-680-7289
Federal Trade Commission, www.consumer.ftc.gov/features/feature-0014-identity-theft 1-877-ID-THEFT
Maryland Criminal Injuries Compensation Board (CICB) 410-585-3010, 1-888-679-9347
 Dept. of Public Safety and Correctional Services: www.dpscs.state.md.us/victimservs/vs_cicb.shtml
 The Maryland Criminal Injuries Compensation Board (CICB) uses offender court fees, restitution, and state and federal funds to compensate victims of crime for the physical and psychological losses associated with crime. 6776 Reisterstown Road, Ste. 206, Baltimore, MD 21215
Rockville City Offices
Community Services 240-314-8300
Neighborhood Services 240-314-8930
Landlord/Tenant Affairs 240-314-8320
Human Rights Commission 240-314-8616



ROCKVILLE CITY POLICE DEPARTMENT

Victim/Witness Assistance Information Sheet

2 W. Montgomery Avenue, Rockville, MD 20850
240-314-8900 • www.rockvillemd.gov/residents/victwit.htm

The Rockville City Police Department is committed to the fair, compassionate and sensitive treatment of victims and witnesses of crime. We will help ensure that victims and witnesses are afforded reasonable protection and the information to assist them with coping and recovering from the effects of crime.

In accordance with Maryland Constitution, Article 47 (a), Declaration of Rights, every crime victim or witness should:

- be treated with dignity, courtesy and respect by all criminal justice agencies;
- when required, be protected from harm or threats of harm resulting from their cooperation in criminal proceedings;
- be informed of the availability of financial assistance, criminal injury compensation and/or other social services;
- be kept reasonably informed of the case status and the arrest of any suspect;
- receive prompt return of stolen property unless needed for evidentiary requirements for court.

A victim may request that a District Court Commissioner file a criminal charging document against the alleged abuser. If the commissioner declines to charge the alleged abuser, the victim may request that the State’s Attorney file a criminal charging document against the alleged abuser. The victim may file in the District Court or a Circuit Court or, when neither the Office of the Clerk of the Circuit Court nor the Office of the District Court Clerk is open, may file a petition with a commissioner; and the victim may obtain a copy of the incident report.

Important Police Information

Emergency: Dial 911

For an immediate police response if a crime is about to occur, is in progress, or has just occurred, or if someone is in danger or at risk of being injured.

Rockville City Police Department

For police assistance for residents of Rockville, or for crimes that occur in Rockville.

Non-Emergency 240-314-8900
TTY 240-314-8909

Rockville City Police Department

Victim/Witness Assistance Program 240-314-8917
for support, information and referral to appropriate sources of help in the aftermath of a crime.
Contact: **Diane Charles, Victim Advocate, email: dcharles@rockvillemd.gov, Fax: 240-314-8999, TTY: 240-314-8909**



Montgomery County Police

Family Crimes Division.....240-773-5400
to report suspected abuse or assault of victims under age 18, runaways, or crimes committed by juveniles.

Crime Solvers Tip Line240-773-8477
to offer anonymous information about the crime. Rewards are paid for information leading to the arrest and indictment of criminals or capture of wanted persons. The tip line also can be used to report drug related activity. You may remain anonymous.

Crime Prevention Information.....240-314-8922
for advice on protection of your family, home or business and information about Neighborhood Watch.

Obtaining a Copy of the Police Report

Accident Reports

can be obtained by the victim or their representative at the Rockville City Police Department. Hours are 8:30 a.m.-5 p.m., Monday-Friday.
Report copies cost \$5 and are available three to five business days after the accident.

Event Reports

Event Report Request..... 240-773-5330, Ext. 0
www.montgomerycountymd.gov/police
available three business days after incident; direct your request in person or by mail to:
Montgomery County Police Department
Records Division, Headquarters
100 Edison Park Drive, Gaithersburg, MD 20878

Hours are 8 a.m.-4 p.m., Monday-Friday.
Reports are \$10 each. Walk-in requests will be mailed the next business day. Requests by mail may take longer, usually seven to 10 days. Please provide the correct report number for faster service and include payment with the request. Checks should be made payable to: Montgomery County Police Records Division.

Insurance companies frequently obtain reports directly. Check with your agent.

How to File Criminal Charges

- Report the incident to the police.
- Obtain the report number from the officer.
- See a District Court Commissioner to file criminal charges against the offender. A warrant for his/her arrest or a summons to appear in court may be issued.

Silver Spring.....301-563-8552
(8 a.m.- midnight, seven days a week)

Rockville301-563-8850
(24 hours, seven days a week)

Domestic Violence Information and Referral

- If you have been hurt or threatened at home, this is a crime. For help, call the police or the **Abused Persons Crisis Line**240-777-4673
- Citizenship is not required to get help.

Petition For Protection from Domestic Violence

A protective order can:

- temporarily remove the offender from the home;
- order the offender to stop the abuse;
- grant temporary custody of children;
- order counseling.

The order is issued by a judge and served by the

Montgomery County Sheriff's Dept.240-777-7000

- Violation of a protective order is a crime.

- To file a petition for protection, appear before the District Court Commissioner at:

Rockville301-563-8850

191 E. Jefferson Street (24 hours, seven days a week)

Silver Spring.....301-563-8552

8552 Second Avenue (8 a.m.-midnight, seven days a week)

You may also go to Circuit Court at:

Rockville240-777-9078

50 Maryland Avenue (8:30 a.m.-4:30 p.m., Monday-Friday)

Note: These locations assist people in filling out forms.

Peace Orders

A peace order is a form of relief available to individuals who are not eligible for a protective order, but are experiencing problems with another person. A peace order can, among other things:

- order the offender to stay away from the victim's home;
- order the offender to stop the abuse;
- order counseling.

There is a \$46 filing fee for a peace order and a \$40 service fee due to the sheriff's office.

These fees can be waived under certain circumstances. No filing fee if peace order requested is for a dating relationship. To file for a peace order, you may appear at the Rockville or Silver Spring District Court locations listed above under "Petition for Protection from Domestic Violence."

Victim Information and Notification Everyday (VINE) Service

- Information on an inmate's custody status, release or upcoming court date: 1-866-634-8463, www.vinelink.com, TTY 1-866-847-1298
- VINE is a free, anonymous, automated service that provides information on an inmate's custody status, release, or upcoming court date(s).
- Available 24 hours a day. Register for automatic notification: 1-866-634-8463, www.vinelink.com, TTY 1-866-847-1298.

Concerned About HIV Exposure?

If you are the victim of an offense which may have resulted in exposure to HIV, you can obtain information about your rights under Maryland Constitution, Article 47(a), Declaration of Rights, by contacting:

State's Attorney's Office240-777-7300