F.Y.I.

FROM THE CITY MANAGER'S OFFICE **DATE** 09/29/2004

1. **Designation of Permit Parking Areas**

2. **Snow Removal from Hot Right Islands**

3. **Reporting Performance Measures to the Mayor & Council**

4. **Watts Branch Stream Improvements – Woottons Mill Park**
   Residents from Rockshire HOA requested an additional field walk that was held Saturday, October 9, 2004 at 10 a.m. Postcards notifying the residents of the meeting were mailed on September 24, 2004.

5. **The List**
   Updated items from the miscellaneous pending list is attached for the Mayor and Council's review.

6. **Police Department's FYI Report**
   Attached is the Police Department's FYI Reports for September 9, 2004 (Attachment 1), September 16, 2004 (Attachment 2) and September 24, 2004 (Attachment 3).

7. **Correspondence**
   a. Thank you email from Joan Ressin to Linda Moran.
   b. Jane Baker's thank you email to Rob Orndorff.
   c. Letter of appreciation from Phyllis Marcuccio to Rob Orndorff.
   d. Thank you letter to Code Enforcement and Refuse from Mary Kraft.
   e. Rockville Seniors, Inc. letter of appreciation to Kevin Patterson.

City of Rockville

MEMORANDUM

September 21, 2004

TO: Catherine Tuck Parish, Acting City Manager

FROM: Sandra Marks, Civil Engineer I-Traffic and Transportation Division
Christopher Delfs, Intern- Traffic and Transportation Division

VIA: Eugene H. Cranor, Director of Public Works
Larry Marcus, Chief, Traffic and Transportation Division

SUBJECT: Designation of Permit Parking Areas

The Transportation staff has been working with the Police, Neighborhood Services, Traffic and Transportation Commission, and the Legal staffs to streamline Permit Parking Procedures. These efforts aim to make parking enforcement easier for the City Police and to improve the administrative process for designating new permit parking areas. In pursuit of these goals, staff proposes the creation of pre-approved parking zones and adaptation of the legal procedure for approving new permit parking areas.

According to the current provisions contained in Section 23-44 of the City of Rockville Code, residents of a specific area (such as a neighborhood street) may petition the City to designate such area as a permit parking area. If at least fifty-one (51%) percent of the households within this area – comprising greater than fifteen (15) homes - concur with the request for the establishment of a new permit parking area or the expansion of an existing permit parking area, then the Mayor and Council must consider the request and make a formal decision according to nine (9) criteria detailed under Section 23-44(b).

Currently, prior to each designation of a new permit parking area, the Mayor and Council must conduct a public hearing, at which time, any interested party may appear and be heard.
An exception to this process is allowed when fifteen (15) or fewer households request expansion of an existing permit parking district. In these cases, deemed minor modifications, the City Manager may approve designation without a public hearing.

In order to streamline the process, staff recommends that permit parking designation proceed in the following way:

1. Following a public hearing and appropriate citizen notification, the Mayor and Council will approve pre-determined permit parking zones with logical boundaries, which will together cover the entire geographical jurisdiction of the City of Rockville. The current system for creating a new permit parking area (apart from existing areas) effectively requires the formation of a new zones each time a petition is approved. As a result, City staff must issue and track an increasing number of permit types and zones. By establishing preset boundaries, the City provides a limited number of zones into which new permit parking areas will be incorporated. The proposed new system of classification simplifies both the administration of permit parking and the subsequent enforcement.

2. Within each permit parking zone, fifty-one (51) percent of households in a specific area may request permit parking designation for that area. However, when more than fifteen (15) households petition for permit parking designation, the request will be directed to the Traffic and Transportation Commission rather than the Mayor and Council. The Traffic and Transportation Commission shall assume responsibility for issuing decisions on the designation of permit parking areas according to the existing nine criteria under Section 23-44(b).

3. The Traffic and Transportation Commission shall conduct the public hearing generally consistent with the current criteria under Section 23-44(c). However, the new process will deviate slightly from the current ordinance in that the Traffic and Transportation Commission shall be required to give written notice of proposed changes to residents and real estate owners not only within the proposed permit parking area but also to those residents and owners or property located adjacent and contiguous to the proposed permit parking area.

4. When fifteen (15) or fewer households petition for the designation of a permit parking area within an approved parking permit zone, City staff shall make findings without involvement of the Traffic and Transportation Commission. City staff shall follow the regulations for public notification and findings as established in the current ordinance.

5. In cases of more than fifteen (15) households: any party aggrieved by the findings and determinations of the Traffic and Transportation Commission may file an appeal with the City Board of Appeals.

6. In cases of fifteen (15) or fewer households: any party aggrieved by the findings and determinations of City Staff may file an appeal with the Traffic and Transportation Commission. The determinations of the Traffic and Transportation on such appeal may thereafter be appealed to the Board of Appeals.

The proposed procedure outlined in this document effectively removes the burden of permit parking designation from the Mayor and Council. However, should the Mayor and Council wish to maintain some role in the process, they could serve as part of the sppeals process.

According to its current Charter, the Traffic and Transportation Commission operates as an advisory body. Therefore, in order for the Traffic and Transportation Commission to assume responsibility for permit parking designation, the Mayor and Council will have to adopt an ordinance that confers authority on the Commission to hear and decide petitions for the creation of permit parking areas.

If this proposed revised process is acceptable to the Mayor and Council, the City Attorney's Office will prepare appropriate amendments to Section 23-44 of the City of Rockville Code to reflect the desired changes.

SM/CD/kz

Cc: Sondra Block, Assistant City Attorney
Terry Treschuk, Chief of Police
Lee Potter, Support Service Manager, Police Department
Traffic and Transportation Commission

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City of Rockville

MEMORANDUM

September 28, 2004

TO: Catherine Tuck Parrish, Acting City Manager

FROM: Jennifer Kimball, Assistant to the City Manager

SUBJECT: Snow Removal from Hot Right Islands

Background

Last winter, the City received a Citizen Service Request (CSR) regarding snow blocking pedestrian access at hot right islands in the City. Hot right lanes create an island in the right of way where pedestrians cross the street and access pedestrian signals. The citizen noted that pedestrian safety is compromised when the snow is not plowed from those areas.

The City responded by identifying all of the intersections within the City limits that have hot right lanes with islands, and the government entity that owns the roadway at the intersections. Staff identified 28 locations in the City. Of the total, the State owns 15 locations, the County owns one, and the City owns 12.

Staff contacted the State Highway Administration (SHA) and the Montgomery County Department of Public Works and Transportation (DPWT) to request that they plow the locations that the State and County own. State and County representatives responded that they do not have the resources to fulfill our request.

Analysis

Department of Recreation and Parks staff reviewed the list of locations and considered potential approaches for City removal of the snow. That included prioritizing the most critical locations for snow removal, and examining staff and equipment needs. They applied the same approach that they use to prioritize other plowed locations in the City. Intersections near a school or metro station and intersections with high pedestrian traffic were given the highest priority ranking ("A"). Those with less pedestrian traffic received the priority rankings "B" or "C".

The spreadsheet attached at ©1 shows the results of the prioritizing. The table shows the location of the intersection and the government entity that owns the roadway. It is organized by priority, with the "A" or highest priority locations listed first. The second column shows a rank order of priority for plowing.

The third column rates the access to the location, which impacts the ease of plowing. A "1" indicates that the location is relatively easy to access for plowing. A "2" indicates that the location is somewhat accessible for plowing, and a "3" indicates that the location is difficult to access. Seven of the 16 locations are rated as somewhat accessible ("2") and the remaining 8 as difficult to access ("3").

The difficulty in clearing snow from these islands is in part created by the limited space to re-locate the snow, and by the fact that on-going road plowing will continually result in more snow being dumped onto the islands. Staff also notes that in a significant snowfall it will require a bobcat and dump truck to remove the snow from these areas. In addition, access is made difficult by the high volume of traffic at many of these intersections and the insufficient space to park City vehicles while loading/unloading equipment and plowing.

Recommendation

Under an average 3"- 4" snowfall, it takes the staff a full day to complete 90% of the current routine plowing. In addition, the City's focus on plowing sidewalks around schools has significantly tapped into Department overtime budgets. Recreation and Parks staff report that adding 28 new locations to the existing plowing responsibilities is feasible with additional resources, including funding for staff and equipment.

Recreation and Parks staff recommends that the City consider plowing the locations identified as "A" priorities, after the streets are plowed, the snow has stopped falling, and the existing routine plowing is completed. There are 16 "A" priority locations within the City limits. The State owns nine of the 16 intersections and the City owns 7. Staff estimates that, for an average snowfall, the "A" priority hot right islands could be plowed within 12 to 24 hours after the snow stops falling. The more snow that falls, the longer it will take to complete the plowing.

For an average snowfall year, it is estimated it will cost an additional $4,000 in on-going overtime expenses and $1,800 for a one-time snow blower purchase. If the Mayor and Council want to pursue this, Finance staff recommends that the one time contingency funds cover the $1,800 cost for the snow blower. The $4,000 on-going overtime expense could be funded from the City's on-going contingency fund. Finance would transfer the funds from the contingency to the Recreation and Parks budget.

Staff seeks direction from the Mayor and Council on whether they would like the City to plow any islands at hot right lane intersections and, if so, which locations.

If the Mayor and Council decide to direct staff to plow new locations this winter, staff recommends that they report periodically on the new service (e.g., cost, impact on existing routine plowing, timeliness, issues associated with access to the locations). That feedback will be useful for future decision-making on and budgeting for snow plowing.

CROSS WALK SNOW REMOVAL - HOT RIGHTS

PRIORITY	RANK	ACCESS	LOCATION	AT STREET	FROM	TO	OWNERSHIP	NOTES
A	1	2	MARYLAND AVE	MD 28	NB MARYLAND AVE	EB MD 28	SHA	HEAVY USE
A	2	2	MARYLAND AVE	FLEET ST	NB MARYLAND AVE	EB FLEET ST	City of Rockville	
A	3	2	WOOTTON PKWY	FLEET ST	WB WOOTTON PKWY	NB FLEET ST	City of Rockville	SCHOOL PEDS
A	4	3	WOOTTON PKWY	FALLS RD	EB WOOTTON PKWY	SB FALLS RD	SHA	SCHOOL PEDS
A	5	3	MD 355	TWINBROOK PKWY	NB MD 355	EB TWINBROOK PKWY	SHA	METRO
A	6	2	FALLS RD	GREAT FALLS RD	SB GREAT FALLS RD	WB FALLS RD	City of Rockville	SCHOOL PEDS
A	7	3	MD 355	CHURCH ST	NB MD 355	EB CHURCH ST	SHA	METRO
A	8	2	N HORNERS LA	S STONESTREET AVE	SB N HORNERS LA	WB PARK RD	City of Rockville	METRO
A	9	2	TWINBROOK PKWY	CHAPMAN AVE	SB CHAPMAN AVE	WB TWINBROOK PKWY	City of Rockville	METRO
A	10	3	MD 355	N WASHINGTON ST	SB MD 355	SB N WASHINGTON ST	SHA	NO MARKED CROSSWALK
A	11	3	MD 355	MD 28	SB MD 355	WB MD 28	SHA	
A	12	3	MD 355	MD 28	WB MD 28	NB MD 355	SHA	
A	13	3	MD 355	MD 28	EB MD 28	SB MD 355	SHA	
A	14	2	WOOTTON PKWY	EDMONSTON DR	EB WOOTTON PKWY	EB EDMONSTON DR	City of Rockville	NO MARKED CROSSWALK
A	15	3	MD 355	CONGRESSIONAL LA	SB MD 355	WB CONGRESSIONAL LA	SHA	
A	16	2	EDMONSTON DR	WOOTTON PKWY	WB EDMONSTON DR	EB WOOTTON PKWY	City of Rockville	
B	17	3	MD 28	W GUDE DR	WB W GUDE DR	WB MD 28	SHA	LOW PED. USE
B	18	3	MD 355	EDMONSTON DR	NB MD 355	EB EDMONSTON DR	SHA	
B/C	19	2	WOOTTON PKWY	SEVEN LOCKS RD	NB SEVEN LOCKS RD	EB WOOTTON PKWY	City of Rockville	
B	20	2	E GUDE DR	SOUTHLAWN LA	SB SOUTHLAWN LA	WB E GUDE DR	Montgomery County	
B/C	21	1	WOOTTON PKWY	TOWER OAKS BLVD	WB WOOTTON PKWY	NB TOWER OAKS BLVD	City of Rockville	LOW PED. USE
B/C	22	1	WOOTTON PKWY	TOWER OAKS BLVD	SB TOWER OAKS BLVD	WB WOOTTON PKWY	City of Rockville	LOW PED. USE
B/C	23	1	WOOTTON PKWY	TOWER OAKS BLVD	EB WOOTTON PKWY	SB TOWER OAKS BLVD	City of Rockville	LOW PED. USE
B/C	24	1	WOOTTON PKWY	TOWER OAKS BLVD	NB TOWER OAKS BLVD	EB WOOTTON PKWY	City of Rockville	LOW PED. USE
B/C	25	2	MD 28	FALLSGROVE DR	EB MD 28	WB FALLSGROVE RD	SHA	
B/C	26	2	MD 28	W GUDE DR	WB MD 28	EB MD 28	SHA	LOW PED. USE
C	27	3	MD 28	I270 SB OFF RAMP	SB I270 SB OFF RAMP	WB MD 28	SHA	
B/C	28	3	MD 28	NELSON ST	WB MD 28	NB NELSON ST	SHA	NO CONNECTING S/W

PRIORITY	**A - Heavily Used**	**B - Moderate Use**	**C - Infrequent Use**
ACCESS (snow maint)	**1 - Relatively Easy**	**2 - Somewhat Accessible**	**3 - Difficult to Access**

City of Rockville

MEMORANDUM

September 28, 2004

TO: Mayor and Council

FROM: Jennifer Kimball, Assistant to the City Manager JK

VIA: Catherine Tuck Parrish, Acting City Manager

SUBJECT: Reporting Performance Measures to the Mayor and Council

Background

Over the past several years, the City has developed a system to measure and report performance. Staff in each program area of every City department collects outcome, efficiency and workload data. Data are reported annually in the City's Performance Measurement Report and the International City/County Managers Association (ICMA) Comparative Performance Measurement Report.

Staff is compiling the City's FY 2004 Performance Measurement Report. It will be completed later this fall, and covers 48 City programs and over 400 measures. It reports actual measurement data for fiscal years 2000 through 2004, and targets for FY 2005. Primarily program managers, senior staff, and the City Manager's Office staff use this detailed document for budget development, on-going assessment of performance, and program decision-making.

Staff has been researching ways to enhance the City's performance measurement program by regularly reporting performance data to the Mayor and Council and residents. The goal is to identify a few measures that are most useful to the Mayor and Council and the residents, and to design a reader-friendly reporting format.

Measures

Staff identified a list of 34 measures that the Mayor and Council may want reported regularly. While these are probably too many measures to report regularly, it provides a basis for the Mayor and Council to react to. They are attached beginning at ©1. The measures are organized by Mayor and Council goal. The majority of the measures come from the City's citizen survey.

Format

Staff also reviewed reporting formats from other jurisdictions, and compiled a draft format for potential use in Rockville. The draft format begins with an executive summary that describes one key performance measure associated with each Mayor and Council goal. The remainder of the document uses text and graphics to describe all of the selected measures associated with each goal.

A partial draft report is attached beginning at ©4 to help visualize how the completed document would look. It begins with an executive summary with text and graphics completed for Goals #2 through #4 (©4-6). At ©8-10, you will find the draft format for all of the measures associated with Goal #2. We would use a similar approach to describe the measures associated with the other four goals.

Frequency

We propose developing a measurement report for the Mayor and Council and residents every other year. Since the Mayor and Council develop goals and objectives every other year, the measures could be adjusted and reported on that schedule in order to stay in line with the goals. The City's citizen survey is completed every other year as well. Therefore, new data for the majority of the measures in the report will be available every other year. Staff will report additional performance data to the Mayor and Council throughout the year via other documents, worksessions and General Session discussions.

Feedback

This is staff's first draft of a new reporting format. It needs both input from the Mayor and Council and significant refinement. **We would like feedback from the Mayor and Council on the measures and the reporting format before we move forward; in general:**

- **Are these the measures that the Mayor & Council and residents want to use to judge the City's performance?**
- **Is this an appropriate format to depict higher-level measures of the City's performance?**

More specific questions for the Mayor and Council to consider include:

- Approximately how many total measures would you like included in the report or approximately how long should the report be?
- Should any of the measures listed on ©1-X be excluded?
- Are there any measures that should be added to the list?
- Do you see value in the executive summary of the draft report that describes one performance measure per goal?

- Do you like having both text and graphics to describe the data?
- Does reporting every other year meet your needs?

This is an important addition to the City's performance measurement program. The program will continue to evolve as we implement additional changes over time to improve the measures, reporting formats, and use of the data.

Measures to Report to the Mayor and Council

Goal #1: Create a Vibrant Town Center

Strategic Objectives:

- Create a Town Center that will be the heart of the Rockville community and that will be distinctive, special and "uniquely Rockville"
- Ensure that Town Center is redeveloped in a manner that respects and protects surrounding neighborhoods
- Keep future development in Town Center aligned with road capacity, school capacity and other infrastructure

Measures:

- Percent of residents that rated the shopping opportunities in Rockville as excellent or good
- Percent of residents that rated the opportunities to attend cultural or arts events as excellent or good
- Number of events held in Town Center (e.g., festivals, markets, concerts)
- Total dollars invested in the Town Center project by other levels of government
- Ratio of public versus private investment in the Town Center project
- Percent of retail/commercial space in Town Center that is occupied (to be reported after Town Center construction is complete)
- Percent change in property values in Town Center (to be reported after Town Center construction is complete)

Goal #2: Ensure New Development Citywide Enhances Rockville's Quality of Life

Strategic Objectives:

- Proactively shape and manage growth and development
- Keep new growth aligned with road capacity, school capacity and other infrastructure
- Provide land use regulations and policies suitable to an urbanizing environment
- Foster sustainable development
- Transform the Rockville Pike corridor and the area around the Twinbrook Metro station into community assets

Measures:

- Percent of residents that rate the quality of life in the City as excellent or good
- Percent of residents rating the quality of new residential development as excellent or good
- Percent of residents rating the quality of new commercial development as excellent or good

- Percent of residents rating the overall appearance of Rockville as excellent or good

Goal #3: Improve Pedestrian and Traffic Safety

Strategic Objectives:

- Provide a safe and inviting transportation network and environment for pedestrians and bicyclists
- Address problem areas in neighborhoods where speeding and/or high volumes of automobile traffic negatively impact the character and/or safety of the neighborhood

Measures:

- Percent of residents rating traffic as a moderate, major or extreme problem
- Percent of residents rating ease of travel by the following as excellent or good:
  - walking
  - bicycle
- Percent of residents that feel very safe or reasonably safe when crossing the street in Rockville
- Car and pedestrian accident data
- Percent of citizens rating enforcement of traffic laws as excellent or good

Goal #4: Strengthen Rockville's Neighborhoods and Sense of Community

Strategic Objectives:

- Protect property values and ensure a consistent level of property maintenance citywide
- Enhance public safety
- Expand the stock of affordable housing and foster home ownership
- Leverage Rockville's rich diversity
- Enhance community oriented policing

Measures:

- Percent of residents that rate the overall quality of their neighborhood as excellent or good
- Percent of residents who rate the sense of community in Rockville as excellent or good
- Number of acres of parks, open space, and rights of way maintained by the City
- Measure of property values
- Percent of residents that feel very safe or reasonably safe walking alone in their neighborhood:
  - during the day
  - after dark

- Number of Part I crimes – violent and property
- Percent of residents rating the openness and acceptance of the Rockville community toward people of diverse backgrounds as excellent or good
- Average home price in Montgomery County
- Percent of residents rating access to affordable quality housing as excellent or good
- Measure of quality of education
- Measure of quality of community health

Goal #5: Enhance the City Government's Performance

Strategic Objectives:

- Always strive to "do more with less"
- Achieve best-in-class levels of customer satisfaction
- Hold the city government accountable for its performance
- Focus the city government's limited resources on activities and initiatives with the highest impact

Measures:

- City's Bond Rating
- Washington Coincident Index (represents the current state of the area's economy)
- Percent of residents that feel they receive good value for the City taxes they pay
- Percent of residents that rate the overall impression of City employees as excellent or good
- Percent of residents that believe they receive "about the right amount of information" from the City on:
    - Mayor and Council Actions
    - City of Rockville Budget Information
    - Planned and Ongoing Developments
    - Construction Projects
- Percent of residents rating the following Recreation and Parks services as excellent or good:
    - City-sponsored special events
    - Parks and recreation facilities
    - Recreational programs
    - Athletic fields and playgrounds
- Percent of residents rating the following services as excellent or good:
    - Water and sewer
    - Refuse collection
    - Utility billing
    - Street repairs and maintenance

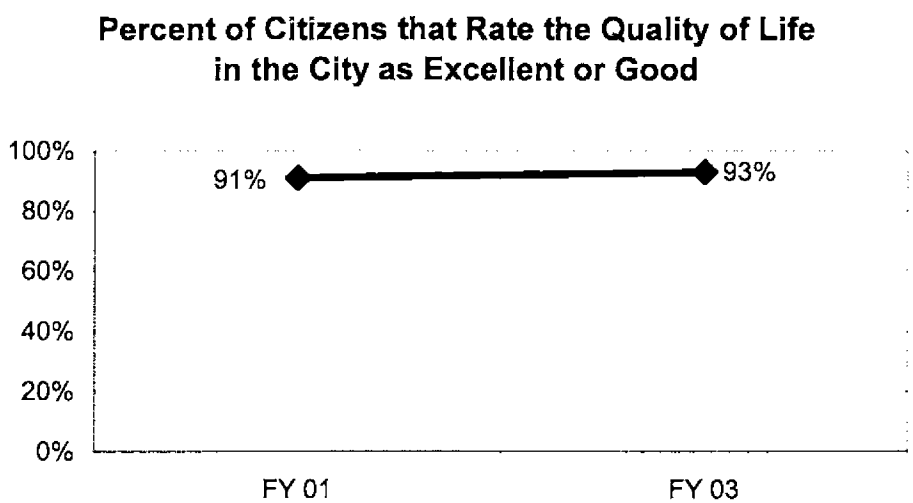
Executive Summary

Mayor and Council Goal #1
Create a Vibrant Town Center

Mayor and Council Goal #2
Ensure New Development Citywide Enhances Rockville's Quality of Life

The Mayor and Council identified several strategic objectives to proactively shape and manage new growth and development in the City. Their desire is to influence new development such that it contributes to the quality and character of the Rockville community and does not place undue burdens on existing neighborhoods.

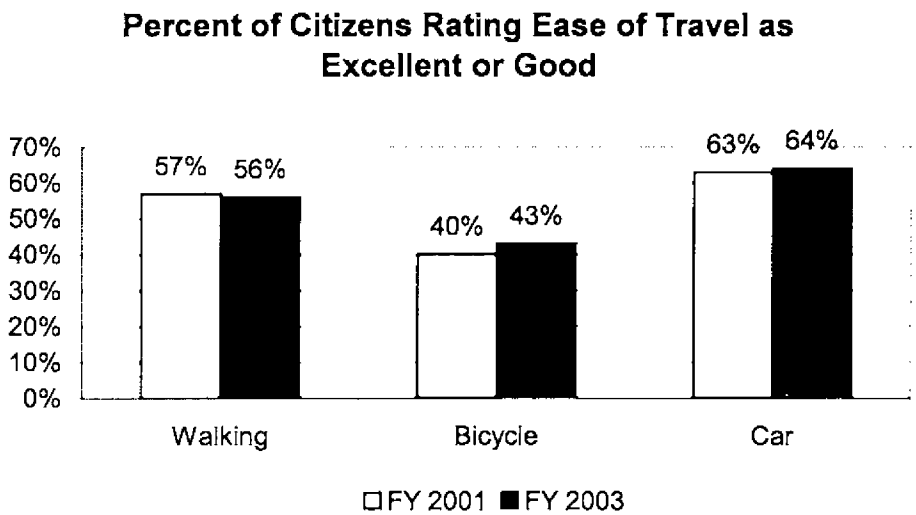
The City tracks residents' opinions about the quality of life in the City. The graph below indicates that the number of residents rating the quality of life in the City as excellent or good increased between FY 2001 and FY 2003. The Mayor and Council's goal is to continue to enhance quality of life over time, particularly by approving new growth and development that maintains the City's character and meets residents' needs.



Mayor and Council Goal #3
Improve Pedestrian and Traffic Safety

One of the Mayor and Council's top priorities is the safety of Rockville's residents. The Mayor and Council suggest outcomes that improve pedestrian and traffic safety. The first outcome is to provide a safe and inviting transportation network and environment for pedestrians and bicyclists. The second outcome is to address problem areas in neighborhoods where speeding and/or high volumes of automobile traffic negatively impact the character and/or safety of the neighborhood.

The Mayor and Council's goal is to implement policies and programs that will result in greater ease of travel for walkers, bicyclists and drivers. In FY 2001 and FY 2003, the City asked Rockville residents to rate the ease of travel in Rockville by walking and bicycle. In both FY 2001 and FY 2003, just over half responded that ease of walking around the City is excellent or good. Just under half responded that the ease of travel by bicycle is excellent or good. In FY 2001 and FY 2003, 63% and 64% or residents, respectively, rated ease of travel by car as excellent or good.

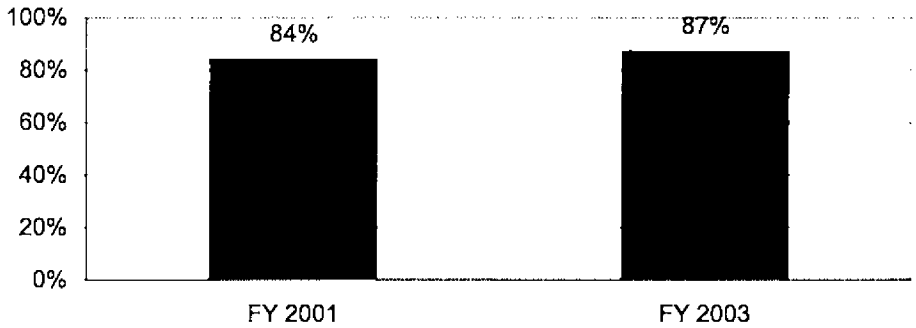


Mayor and Council Goal #4
Strengthen Rockville's Neighborhoods and Sense of Community

Over the past several years, Rockville residents have expressed high levels of satisfaction with the quality of their neighborhoods. The Mayor and Council's goal is to continue to provide City services that strengthen and improve neighborhoods. They propose achieving that goal through appropriate implementation of the zoning ordinance and property maintenance codes, expanding the stock of affordable housing, enhancing public safety, and leveraging Rockville's rich diversity.

This graph indicates that 84% of residents rated the overall quality of their neighborhood as excellent or good in FY 2001. More residents, 87%, rated the quality as excellent or good in the FY 2003 survey.

Percent of Residents that Rate the Overall Quality of their Neighborhood as Excellent or Good



Mayor and Council Goal #2
Ensure New Development Citywide Enhances Rockville's Quality of Life

Strategic Objectives:

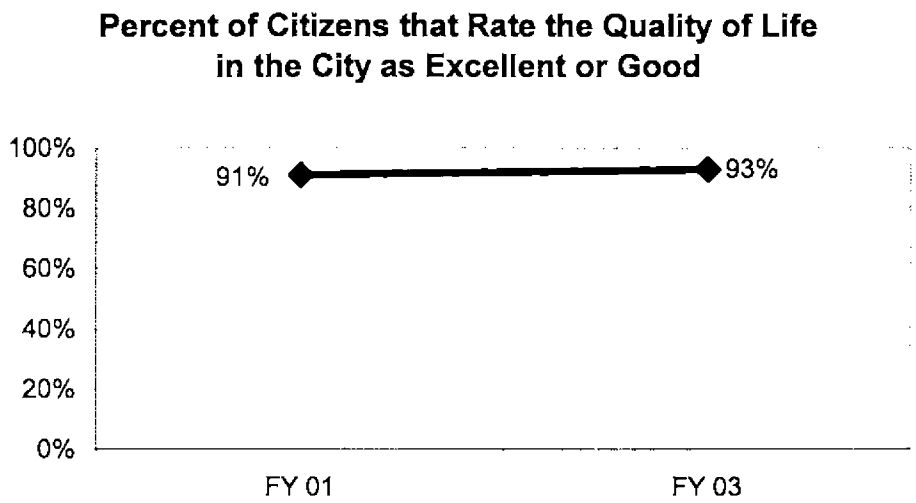
- Proactively shape and manage growth and development
- Keep new growth aligned with road capacity, school capacity and other infrastructure
- Provide land use regulations and policies suitable to an urbanizing environment
- Foster sustainable development
- Transform the Rockville Pike corridor and the area around the Twinbrook Metro station into community assets

Summary of Measurement Data

Citizen Satisfaction	FY 2001 Actual	FY 2003 Actual	FY 2005 Target
Percent of citizens that rate the quality of life in the City as excellent or good	91%	93%	
Percent of residents rating the quality of new residential development as excellent or good	64%	64%	
Percent of residents rating the quality of new commercial development as excellent or good	60%	62%	
Percent of residents rating the overall appearance of Rockville as excellent or good	75%	74%	

Measure #1: Percent of residents that rate the quality of life in the City as excellent or good

The Mayor and Council's second goal is to ensure that new development Citywide enhances Rockville's quality of life. Citizen survey data indicates that Rockville residents are very satisfied with the quality of life in the City. In FY 2001, 91% of the survey respondents rated quality of life as excellent or good. The figure increased to 93% in the FY 2003 survey.

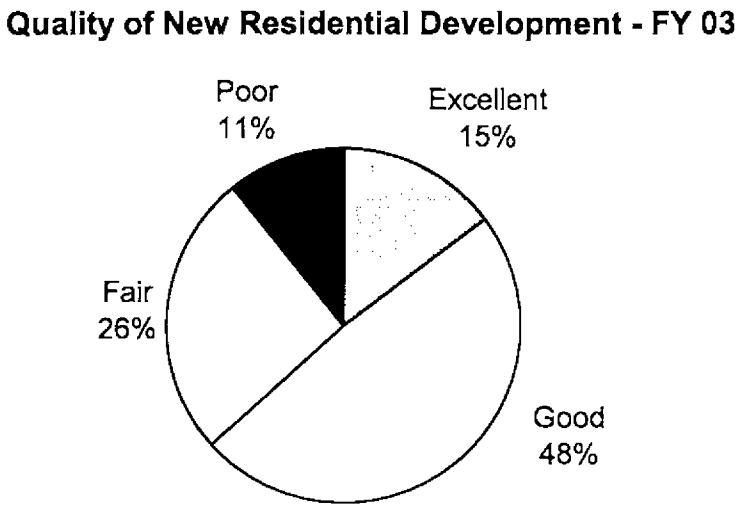


The survey also compares Rockville's results on this measure with 107 other jurisdictions. The results indicate that Rockville's rating is equal to or better than 81% of the ratings from other jurisdictions.

Measure #2: Percent of residents rating the quality of new residential development as excellent or good

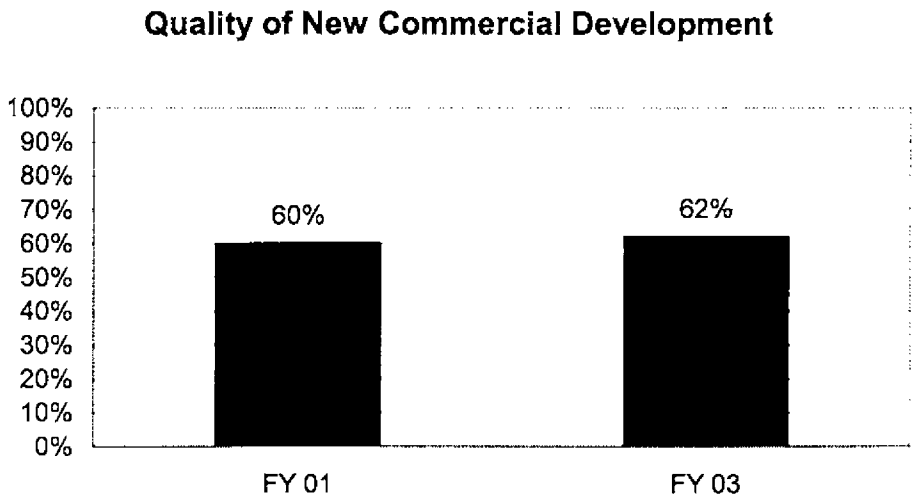
The citizen survey asks residents to rate the quality of new residential development. This has been an important measure of citizen satisfaction given the rapid rate of residential development is some portions of the City of the past several years. The survey results indicate that the number of residents rating the quality of new residential development as excellent or good was consistent, at 64%, in FY 2001 and FY 2003.

The pie chart shows the breakdown of the responses in FY 2003. Almost half of the respondents rated the quality of new residential development as good. Another 26% rated it as fair.



Measure #3: Percent of residents rating the quality of new commercial development as excellent or good

To get a complete picture of residents' views of development, the survey also asks for feedback on the quality of new commercial development. Respondents rated that quality slightly lower than the quality of new residential development. 64% of the respondents rated the quality of new commercial development as excellent or good in FY 2001. The rating increased two percentage points in FY 2003. The goal is to continue increasing this rating in future surveys.

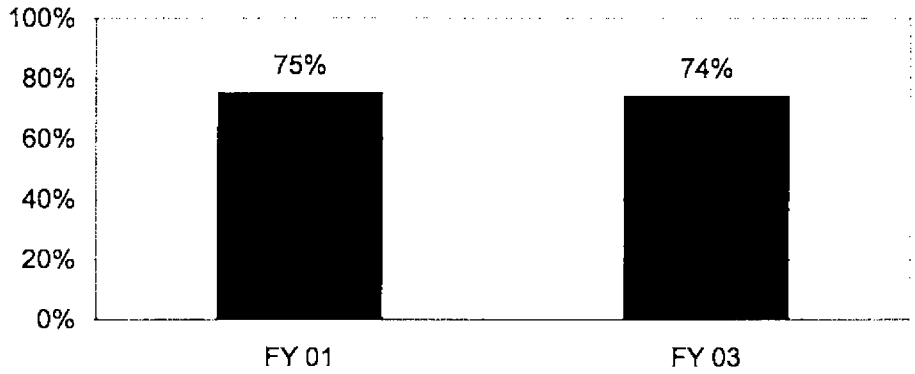


Insert photo

Measure #4: Percent of residents rating the overall appearance of Rockville as excellent or good

Proactively shaping and managing growth should result in improving the overall appearance of the City. Measuring the residents satisfaction with the overall appearance is a good gauge of quality of development overall. In FY 2001 and FY 2003, 75% and 74% of respondents rated the overall appearance of Rockville as excellent or good, respectively.

Percent of Residents Rating the Overall Appearance of Rockville as Excellent or Good



The FY 03 survey compared Rockville's ratings with those of eight other jurisdictions and found that the Rockville results are similar to the norm. The results indicate that Rockville rated the same or better than half of the other jurisdictions.

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
Feb. 9	M&C	MCPS property on Stonestreet	CPDS		On 8/24/04, the Board of Education authorized the president to formalize an arrangement between Airpark North LLC and Centex Homes to complete a land swap for the MCPS property on North Stonestreet Avenue in return for a new materials and printing facility elsewhere in the County. They also authorized a 120-day study period for the parties to work together. Staff has communicated MCPS' action to the East Rockville and Lincoln Park civic associations and expects to organize future public meetings between MCPS, the developer and the community. Any plan that MCPS pursues needs to be submitted and go through the normal public process.	
Feb. 9	M&C	Snow not removed from hot right islands in the ROW	CMO/Rec & Parks		State and County representatives report that neither entity have the resources to remove the snow from the State and County owned locations. Staff will present an option for City removal of the snow to the Mayor and Council for their consideration on 10/4/04.	
Feb. 9	M&C	Bus shelters with advertising	CMO		Traffic and Transportation Commission discussed on 3/23 and the M&C on 3/29. Staff will provide additional information for the M&C on bus shelter advertising and bus shelter sponsorships.	
Feb. 9	M&C	Fleet Street - Montgomery County surplus property	CPDS		HOC and their architect presented the preliminary proposal for redevelopment to the City on 9/23/04. It includes 23 market rate townhomes and 20 affordable townhomes. Two existing structures will be retained. Site amenities include a children's play area, a jogging area, and a tree preservation area. City staff is planning a public meeting for the middle of October. Staff advised the developer to set up a neighborhood meeting prior to the City's public meeting. Staff expects the plan review and approval process to take a minimum of 4-6 months.	
Feb. 17	M&C	Status of planning area north of Beall	CPDS		Staff presented a draft plan for the area north of Beall Avenue at the 7/21/04 joint worksession with the Planning Commission, and has been sharing information about the draft plan with property owners and other interested groups. Staff will brief the Mayor and Council on 11/15/04 about the feedback from property owners. Formal action on the plan will occur at a later date.	
Mar. 8	M&C	Archstone apartments compactor structure blocks the City Center shopping center sign	CPDS		Archstone filed a building permit on 9/1/04 to proceed with the changes to the compactor structure. The Gazette reported on 9/1/04 that Archstone is in the process of selling the Westchester Apartments as part of a larger portfolio sale of 8 to 10 properties along the East Coast. The article indicated that the sale is slated to close in Sept.	

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
Mar. 15	M&C	Recognize Mike Mogil for US Postal Service issuance of the Rockville cloud stamp	Clerk/CMO		The M&C will recognize the stamp at their 10/4/04 meeting. City Clerk and CMO staff is coordinating with Mr. Mogil and the Postal Service.	
Mar. 15	SH/LG	Process and requirements for getting specialty license plates for Rockville	CMO		MVA reviewed State law and policies for issuing specialized plates this summer. MVA concludes that under current law, the MVA can only issue specialty plates to non-profit organizations. Although a couple of governments have received the plates in the past, MVA is no longer issuing them to local governments. Staff sent a letter from the Mayor to the MVA on 9/28/04 requesting that the MVA reconsider the policy decision.	
Mar. 22	LG	Cost estimate to move the sidewalk along Route 355 adjacent to King Farm and availability of grant dollars to fund the move	DPW		The M&C asked staff to pursue grants to fund the $456,000 cost to relocate the sidewalk. The State reports that the City cannot use the State Sidewalk Retrofit Program money because the sidewalk already meets ADA requirements. Staff is looking into obtaining other State funds through the Priority Places program. At the 5/24/04 General Session, the Mayor asked the King Farm Association to consider the possibility of assisting in funding the sidewalk relocation. On 7/19/04 the Mayor asked the King Farm Assoc. to respond to his inquiry in writing.	
Mar. 22	LG	Improve the citizen notification process	CPDS		Staff has already begun notifying civic/homeowners assocs. about text amendments. Staff met to discuss further improvements, and will complete additional research and develop in-house tools (using GIS) to improve the citizen notification system. The M&C and Planning Commission will consider citizen notification during a joint worksession.	
May. 10	LG	Move the plaque commemorating the creation of the City's water system and consider planning a ceremony to recognize the creation of the water system	Rec & Parks		Rec & Parks staff moved the plaque to a more visible location at the corner of Courthouse Square and So. Washington St. on 5/26/04. Staff plans to recognize the 50th anniversary of the City's water system with a proclamation during a M&C General Session.	

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
May. 24	M&C	Respond to citizen inquiry about cell tower at Wootton HS	CPDS		Cingular decided that extending an existing stadium light pole would not provide enough space for all the co-locators interested in this location. They are now considering installing a stand-alone monopole near the football stadium that could accommodate 3 or 4 co-locators. They are working on the plans and will submit them to MCPS for tentative approval. They will need a special exception from the City, as well as a waiver from the 50 foot height restriction. The City will contact nearby residents when we receive an application. Cingular is also planning a community meeting after October 15.	
Jun. 1	LG	Determine the flexibility in use of ground floor retail space in the Town Center Cultural Arts Bldg.	CMO/ Attorney		The approved GDA includes the option for the City to negotiate the lease or purchase of an additional 1,200 square feet of space at the ground level.	
Jun. 1	M&C	Provide information (e.g., list serve articles) about different jurisdictions' approaches to changing the zoning ordinance	CPDS		Staff will address this item during the 10/25/04 worksession on Revisions to the Zoning Ordinance.	
Jul. 19	LG	Provide an update on the status of traffic management issues in the West End	DPW		City staff and the West End Transportation Committee have been communicating about West End traffic issues. The Transportation Committee shared a set of traffic management recommendations with the WECA Board. On 9/23/04, the WECA Board informed the City that the Board edited the Committee's recommendations and will hold a neighborhood meeting on 10/12/04 to discuss the new recommendations with residents. City staff will evaluate the traffic management recommendations that come out of the 10/12/04 neighborhood meeting.	

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
Jul. 20	LG	Consider issues related to residential impervious surface - Crothers Lane CSR	CPDS		The Council Support Specialist responded to the CSR. Staff found that the residence is in compliance with property maintenance codes. The owner has a permit for the shed under construction. The owner received a permit for one driveway apron and driveway, and was instructed to remove one of the two driveways on the property to comply with the City's policy of one driveway and apron per residence. In addition, the existing driveway apron is sub-standard and must be replaced or removed. The City will hold the property owner's $1500 bond until the owner complies with the City requirements. If the final amount of impervious surface on the property exceeds 2000 sq ft the owner will be required to pay a stormwater management fee. The City cannot require the property owner to erect a fence. Photos of the property were attached to the Master List on 7/28/04. The Mayor will talk with City Council members about considering changes to the City Code that limit the amount of impervious surface allowed on a residential property.	
Jul. 26	M&C	Communicate with the State about potential improvements to the merge area at I-270 and MD 28 by Adclare Rd.	DPW		Staff will talk to the State Highway Admin. about changes they can include to their work in that area to improve safety at the merge off I-270 onto MD 28. This will also be shared with the West End Citizen's Association transportation committee.	
Jul. 26	LG	Report on City activities to assess customer satisfaction	CMO		Staff is compiling information to share with the Mayor & Council, in conjunction with information about the City's response to the last City-wide citizen survey.	
Jul. 26	LG	Provide an update on the status of the Shady Grove Sector Plan	CMO		On 9/28/04, the County Council passed a resolution to establish a public hearing on the Shady Grove Sector Plan for 11/4/04 at 6:30 pm. Staff will continue to update the Mayor and Council on the status of the plan.	
Aug. 2	JH	Develop a plan to remove stray shopping carts from the community	NCS		Staff and Councilmember Hall met with the Chamber and affected businesses on 9/28/04. Based on the discussion, Councilmember Hall agreed to give the Chamber and businesses 30 days to consider some solutions to the problem, and for the Chamber to involve more businesses in the dialogue.	

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
Aug. 2	M&C	Provide a comprehensive list of all potential changes identified thus far to consider making as part of the zoning ordinance review & revision	CPDS		Staff will share this information with the Mayor and Council during the 10/25/04 worksession on Revisions to the Zoning Ordinance.	
Aug. 2	LG	Provide periodic updates on the status of the refuse study	DPW		The Mayor & Council discussed the completed refuse study with the consultants on 9/13/04 and identified several follow up items: • Ask the consultants to evaluate 2x/week semi-automated refuse pick up • Design a survey to collect citizen input about potential refuse changes • Compile information about volume pricing • Develop a recommendation for Mayor & Council consideration for a pilot program for new refuse services Staff is working with the consultants to define the follow up work and the cost. In particular, DPW asked the consultant to gather additional information on survey options, because the initial cost estimate to survey all City residents about potential service changes via the mail was extremely high.	
Sept. 2	LG	Determine whether the parking requirements defined in the use permit for the former RCI properties are being met	CPDS		Staff will share the information with the Mayor and Council.	
Sept. 13	LG	Provide periodic updates on the status of the MOU between the City and the County re: impact taxes	CMO		The County is reviewing the MOU.	
Sept. 13	LG	Follow up on the letter to WMATA about WMATA polices related to Twinbrook and Rockville Metro redevelopment	CMO		Staff will follow up with WMATA and report to the Mayor & Council.	
Sept. 23	LG	Verify whether the County's plan to widen Montrose Parkway includes taking property from North Farm homes	DPW		DPW staff asked the County Department of Public Works and Transportation to review the Montrose Parkway plan to verify whether it involves taking property from North Farm. Staff will report information received from the County to the Mayor & Council.	

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
Sept. 28	LG	Pursue completion of construction at MD 28 and Research Blvd to resolve traffic problems	DPW/CMO		The City has been working with the developer to expedite the construction at the intersection. The old traffic signal pole is currently in the roadway. The developer reports that the switch over to the new traffic signals, under the auspices of the County and State, will take place on 10/1/04. That will allow the contractor to remove the old signals and pole and then pave the road. The developer's contractor anticipates finishing the work by the week of 10/11/04 (barring any major weather constraints).	
Jul. 12	M&C	Include information about Whiting-Turner on the City's web site	CPDS	Sept. 1	Whiting-Turner approved language for the City to include on the web site. The language was attached to the Master List on 9/3/04. It is on the City's web site at http://www.rockvillemd.gov/towncenter.	Y
Sept. 2	LG	Explain whether KSI will need an easement abandonment at the corner of No. Wash. and Beall, what KSI will seek to abandon and when it will come to the M&C	CPDS	Sept. 1	KSI plans to seek an easement abandonment at that corner but has not filed anything with the City yet. The timing of the Mayor and Council consideration will depend on when KSI files the request for abandonment. CPDS staff shared an update with the Mayor and Council on the KSI project on 6/24/04. That memo, with the map that accompanied it, was attached to the Master List on 9/3/04. The area that KSI plans to abandon is noted with dashed lines.	Y
Dec. 8	M&C	Preserve Parkway and Wootton Parkway signal	DPW	Sept. 2	Pepco powered and activated the light on 9/2/04. Pepco installed a temporary pole, transformer and line to power the signal after discovering that the existing line doesn't have enough strength to power the signal. Pepco expects to have that issue resolved, and the temporary equipment removed, within 6 six weeks.	Y
Sept. 2	LG	Provide an update on the status of the web cam for Town Center construction	IT/CPDS	Sept. 20	The camera is in place and operating. Due to problems and delays with the original vendor, IT purchased a less expensive camera that was available right away. Staff will monitor the performance of the camera to make sure it works correctly when exposed to the elements. The camera is accessible from the City's web site at http://www.rockvillemd.gov/towncenter/webcam.	Y
Sept. 2	LG	Find out the status of any criminal charges against the individuals involved in the car accidents on First Street earlier this year	Police	Sept. 22	The State's Attorney's Office (SAO) reports that the individual involved in the first accident left the country and has not returned. They are not actively pursuing him. His passport has been flagged so he'll be identified if he returns to the US. On the second accident, the grand jury declined to indict given the minor nature of the accident. The SAO went back to the grand jury asking them to reconsider, but they were not willing to. The SAO remains dedicated to prosecuting the individual for the driving while impaired/intoxicated charge (currently scheduled for November).	Y

Mayor and Council Master List

Date	Orig.	Issue	Lead Dept/Staff	Response Date	Response/Action Taken	Comp.
Jul. 26	M&C	Clarify the differences between a Preliminary Development Plan (PDP) and Use Permit	CPDS	Sept. 20	CPDS staff, Mayor & Council, and Planning Commission discussed PDPs and use permits on 9/20/04 in the context of the Ackridge development and revisions to the optional method of development in the Zoning Ordinance. Staff will continue to address any questions that the M&C have as they come up.	Y

Attachment 1

City of Rockville

MEMORANDUM

September 9, 2004

TO: Catherine Tuck Parrish, Acting City Manager

FROM: T. N. Treschuk, Chief of Police

SUBJECT: FYI Report

Please find attached weekly summary reports for the time frame of August 30 – September 5, 2004.

Attachments:

1. Criminal Incident/Arrests Summary Sheets
2. Special Operations Bureau Reports:
   A. Neighborhood Services Weekly Report – 08/30–09/05/04
   B. Traffic Unit Enforcement Report – week of 08/30/04
   C. Tactical Patrol Team Weekly Report for 08/30/04
3. Field Services Enforcement Report – week ending 09/07/04
4. Administrative Services Bureau Reports:
   A. Victim Assistance Statistics: week of 09/01/04 – 09/07/04
5. Community Services Officer Weekly Report – *no report submitted*
6. Other
   A. Rockville City Police Special Event Report

Cc: Project Book

September 7, 2004

CITY OF ROCKVILLE POLICE DEPARTMENT
MARYLAND AVENUE AT VINSON
ROCKVILLE, MARYLAND 20850

ARRESTS

08/30/04-08/31/04-(11:00 p.m. – 2:26 a.m.) William Agapito Barreto-Arias, M, age 48, Amado Dimas, M, age 38, Jose Armado-Solas, M, age 26, Leonides Nobosco Cruz, M, age 28 and Raul Hernandez, M, age 41, all of no fixed address, were arrested for burglary, conspiracy to commit burglary and trespassing following an incident that took place in the 12300 block of Twinbrook Parkway. All individuals were transported to the Central Processing Unit for processing.

08/31/04-(8:00 a.m. – 8:22 a.m.) Daniel John Newman, M, age 20 of Germantown, was arrested for possession of a concealed weapon following an incident that took place in the 14500 block of Avery Road. Mr. Newman was transported to the Central Processing Unit for processing.

08/31/04-(6:07 p.m.) Joseph Xavier Davis, M, age 25 of no fixed address, was arrested for possession of CDS paraphernalia following an incident that took place in the 1200 block of First Street. Mr. Davis was transported to the Central Processing Unit for processing.

09/01/04-(6:05 p.m.) Ronnie Lee Lyles, M, age 50 of Damascus, was arrested for possession of CDS paraphernalia following an incident that took place in the 800 block of Baltimore Road. Mr. Lyles was issued a criminal citation and released.

09/03/04-(12:28 a.m.) Elvis Orlando Lopez-Gonzalez, M, age 23 of Woodstock and Catherine Cohen, F, age 21 of Gaithersburg, were arrested for possession of CDS-marijuana following an incident that took place in the 900 block of Lincoln Street. Both individuals were transported to the Central Processing Unit for processing.

09/04/04-(8:00 a.m.) Male juvenile, age 17 of Silver Spring, was arrested for possession of CDS paraphernalia following an incident that took place at the intersection of Frederick Road and Watkins Pond Boulevard. The male juvenile was transported to the Rockville City Police Department for processing then released to his legal guardian.

09/03/04-(9:28 p.m. – 9:50 p.m.) Laberry Darnell Frazier, M, age 39 of Rockville, was arrested for possession of a concealed weapon following an incident that took place in the unit block of Mannakee Street. Mr. Frazier was transported to the Central Processing Unit for processing.

09/04/04-(1:22 a.m.) Stephen Tyrone Grace, M, age 35 of Rockville, was arrested for possession of CDS-marijuana following an incident that took place in the 200 block of N. Van Buren Street. Mr. Grace was transported to the Central Processing Unit for processing.

09/04/04-(2:35 a.m.) Tomas Cruz Alvarado, M, age 39 of Wheaton, was arrested for driving while intoxicated following a routine traffic stop at the intersection of Veirs Mill Road and Twinbrook Parkway. Mr. Alvarado was transported to the Rockville City Police Department for processing.

09/06/04-(5:15 p.m.) Andra F. Fair, M, age 29 of Rockville, was arrested for second-degree assault following an incident that took place in the 700 block of Fallsgrove Drive. Mr. Fair was transported to the Central Processing Unit for processing.

09/07/04-(12:30 a.m.) Marissa Shanko, F, age 22 of Frederick, was arrested for second-degree assault and resisting arrest following an incident that took place in the 400 block of Dover Road. Ms. Shanko was transported to the Central Processing Unit for processing.

THEFTS

08/30/04-08/31/04-(11:00 a.m. – 8:00 a.m.) 300 block of Martins Lane, unknown suspect(s) removed a deposit bag containing U.S. currency from an office.

09/02/04-(3:00 p.m. – 6:00 p.m.) 300 block of Martins Lane, unknown suspect(s) removed U.S. currency from a bag located in an office area.

09/04/04-(12:15 a.m. – 12:25 a.m.) 800 block of Rockville Pike, unknown suspect (B/M, 20-30 years of age, 6'0"-6'2", 200-230 lbs., bald with brown eyes, wearing tan shorts, grey shirt and Nike shoes) entered the establishment and removed an assortment of DVD's. The unknown suspect departed the area in a 2002 dark colored Dodge sedan with Pennsylvania registration.

09/04/04-(11:00 a.m. – 4:00 p.m.) 1600 block of Rockville Pike, unknown suspect(s) removed a purse from behind a counter.

09/05/04-(2:00 p.m. – 3:00 p.m.) 1600 block of Rockville Pike, unknown suspect(s) removed two purses that had been placed on the back of chairs.

BURGLARIES

08/31/04-(12:01 a.m. – 9:30 a.m.) 1100 block of Edmonston Drive, Residential, unknown suspect(s) entered a garage through an unlocked side door. Once inside the unknown suspect(s) removed a snow blower, gas edger and a string trimmer.

09/03/04-09/05/04-(4:00 p.m. – 7:00 a.m.) 5900 block of Spaatz Avenue, Residential, unknown suspect(s) gained entry to a shed by reaching through a rear door. Once inside the unknown suspect(s) removed a lawn mower.

NEIGHBORHOOD SERVICES WEEKLY REPORT

August 30th - September 5th

For next 5/1 report

LICENSES:

Number of License Renewals received (11)
Number of License Renewals processed (11)
Number of new licenses issued (6)

ANIMAL MATTERS BOARD MEDIATION SESSIONS (AMB):

Upcoming Animal Matters Board Mediation Session(s): None

ANIMAL REVIEW OFFICIAL HEARINGS (ARO):

Upcoming Animal Review Official Hearing(s):

The next Animal Review Official Hearing has been scheduled for **September 15, 2004** at 7:00 p.m.
Scheduled: ~~2004-017/ARO, Ms. Rachel Brown, 711 Monroe Street #101~~ postponed
2004-018/ARO, Ms. Laura Johnson, 1004 De Beck Drive

CALLS FOR SERVICE:

The Neighborhood Services Officers handled **56** calls for service. To date, we have responded to **1589** calls for service.

ENFORCEMENTS:

The Neighborhood Services Officers took the following enforcement action:

Notices of Violation

	Weekly	Year to Date
NSO Whitney:	04	47
NSO Colburn:	00	33
NSO Mowell :	01	44
Total:	**05**	Total: **129**

Written-Warnings

	Weekly	Year to Date
NSO Whitney:	02	53
NSO Colburn:	00	41
NSO Mowell :	01	52
Total:	**03**	Total: **146**

NEIGHBORHOOD SERVICES WEEKLY REPORT

MICELLANEOUS INFORMATION: **"Doggie Dip Day"** to take place at the Rockville Municipal Swim Center on **September 11, 2004** from **1200 hrs. to 1600 hrs.**

Directed Checks on Patrol by NSOs: None

Training: None

Leave for NSOs: None

Off-leash Testing:
The next off-leash testing is scheduled for **Saturday, September 25, 2004**

NUMBER OF OFF-LEASH TESTINGS HELD TO DATE: (6)

NUMBER OF RABIES CLINICS HELD TO DATE: (5)
Upcoming Rabies Clinic: **Sunday, September 19, 2004**

City of Rockville

MEMORANDUM

September 7, 2004

TO: T. N. Treschuk, Chief of Police

FROM: Captain M. W. England, Commander Special Operations Bureau

SUBJECT: Traffic Unit Enforcement Report – Week of August 30, 2004

Please find attached the weekly enforcement report for the Traffic Unit.

During the week of August 30, 2004, the Traffic Unit responded to 22 calls for service. PEO Freeman and Babazadeh issued two hundred and sixty eight (268) parking citations.

Speed Indicator

- 500 Blk Great Falls Road
- 1200 Blk Edmonston Drive
- 300 Blk Fallsgrove Road
- 300 Blk Baltimore Road

Officer Tuttle

- Mojave Ct @ Winding Rose
- Prettyman & Fallsgrove Road
- 500 Blk Great Falls Road

cc: Lieutenant James F. Main, SOB Deputy Commander
Sergeant Alan Rawlins, Traffic Unit Supervisor

TRAFFIC UNIT HOT SPOT RESULTS

WEEK OF August 30, 2004

LOCATION	PROBLEM	# CHECKS	CITS	WARN	PARK	OTR
200 BLK NELSON	SPEEDING	5	30	17	0	6
2100 BLK WOOTON PKWY	SPEEDING	2	6	1	0	0
300 BLK BALTIMORE RD	SPEEDING	1	3	1	0	1
500-700 BLK REDLAND BLVD	SPEEDING	1	5	1	0	1
700 BLK TWINBROOK PKWY	SPEEDING	2	4	1	0	0
100 & 500 BLK MARYLAND AVE	SPEEDING	2	7	2	0	1
RT 28 & I-270	SPEEDING	3	17	10	0	0
1400 BLK RESEARCH	SPEEDING	3	15	13	0	2
TOTALS:		19	87	46	0	11

TRAFFIC UNIT CODE 18 ENFORCEMENT

WEEK OF August 30, 2004

LOCATION	# CHECKS	PROBLEM	CITS	WARN	PARK	OTR	COMMENTS
WATTS BRANCH & AINTREE	3	SPEEDING	0	0	0	0	
CITY WIDE - SCHOOL ZONES	17	SPEEDING IN SCHOOL ZONES	22	6	5	0	
CITY WIDE - SCHOOL ZONES	0	STOP SIGN VIOLATIONS @ SCHOOL BUS STOPS	0	0	0	0	
CITY WIDE - SCHOOL ZONES	0	PASSING STOPPED SCHOOL BUSES	0	0	0	0	
TOTALS:	20		22	6	5	0	

City of Rockville

MEMORANDUM

September 7, 2004

TO: T. N. Treschuk, Chief of Police

FROM: Captain M. W. England, Special Operations Bureau Commander

SUBJECT: Tactical Patrol Unit (TPU) – Weekly Report for August 30, 2004

This is the weekly report for the Tactical Patrol Unit:

Tuesday, August 31, 2004	TPU responded to 1 CFS, issued 3 alcohol citations, served one Emergency Petition and made one arrest. ARRESTED: DAVIS, Joseph Xavier B/M DOB 12-09-78. Subject was arrested for trespassing and possession of CDS paraphernalia. CITED: The following individuals were cited for drinking in public. DRIVER, Golden Cornelius PRATHER, Ernest Eugene DEMAR, Dwight Nathaniel
Wednesday, September 1, 2004	TPU responded to 5 CFS, issued 1 criminal citation, 1 State Equipment Repair Order, 7 motor vehicle citations and made 1 arrest. ARRESTED: DAMIAN-PEREZ, Carlos Omar H/M DOB 12-05-80. Subject was arrested for driving while suspended. CITED: LYLES, Ronnie B/M DOB 09-12-53. Subject was charged with possession of CDS paraphernalia.

Thursday, September 2, 2004	TPU responded to 6 CFS, issued one parking citation and served 1 Emergency Petition.
Friday, September 3, 2004	TPU responded to 4 CFS, issued 3 motor vehicle citations, issued one criminal citation and one alcohol citation. CITED: CARTER, Louis Milton W/M DOB 09-03-63. Subject was charged with possession of stolen motor vehicle registration plates (theft). CITED: PRATHER, Ernest Eugene B/M DOB 05-20-45. Subject was cited for drinking in public.

cc: Lieutenant James F. Main, SOB Deputy Commander

City of Rockville

MEMORANDUM

September 8, 2004

TO: T. N. Treschuk, Chief of Police

FROM: C. L. Holzberger, Commander, Field Services Bureau

SUBJECT: Field Services Bureau Report

The following list is a summary of Patrol Activity for the week ending September 7, 2004:

Midnight Shift:	**Day Shift:**	**Evening Shift:**
4 Criminal Arrests	2 Criminal Arrests	1 Criminal Arrests
4 Criminal Citations	0 Criminal Citations	1 Criminal Citations
23 M/V Citations	16 M/V Citations	14 M/V Citations
1 Lock-outs	1 Lock-outs	3 Lock-outs
29 Warnings	15 Warnings	12 Warnings
11 Parking Tickets	4 Parking Tickets	1 Parking Tickets
19 SERO	1 SERO	1 SERO
0 Field Interrogations	0 Field Interrogations	0 Field Interrogations
0 Accident Info Reports	0 Accident Info Reports	0 Accident Info Reports
21 Event Reports	29 Event Reports	21 Event Reports

Patrol Beat Checks were completed in the following areas:

Location	Action Requested	Results
City-Wide	Back-to-School Campaign	5 citations/ 16 warnings primarily in Twinbrook & Julius West areas

Diane Wilkins, Victim Advocate
Victim Assistance Statistics
Week of 9/1 –9/7/04

JNI 9-8-04

Total number of cases reviewed	46
Number of Domestic Violence cases processed	0
Number of cases appropriate for follow-up	21
Number of outreach letters sent	21
Number of outreach calls made	13
Number of walk-ins handled or outreach calls made in a foreign language	1
Number of in-person meetings with clients at the station, their homes or job	2
Number of court accompaniments	0
Number of client referrals to support agencies with client permission	34
Number of contacts made with State's Attorney's Office or County DV Unit on victim's behalf	8
Number of contacts made with a victim's investigating officer	5

Specific Activities:

- Conducted email and telephone conferences with victims (during and after hours)
- Collaborated with officers, investigations, police communications, County's Domestic Violence Unit, State's Attorney's Office, Operation Runaway; ordered 911 tapes from ECC and picked up tapes from HQ; ordered 911 tape for our Investigations Unit; sent evidence to DVU and State's Attorney's Office
- Assisted citizens coming into our department with inquiries regarding fingerprinting, pet licensing, receipt of parking tickets, residential parking permits, criminal background checks
- Gathered 2004 victim services information to update victim services accredidation files

For next F41 Remb.

Rockville City Police Special Event Report

FISCAL YEAR	EVENT	LOCATION	DATE	# OF CITY OFFICERS	# OF ALLIED OFFICERS	TOTAL MAN HOURS	PLANNING TIME
2004	JULY 4TH	RMHS	7/4/2003	29	9	304	5
2004	ROTARY TWILIGHT RUNFEST	TOWN CENTER	7/19/2003	19	0	76	3
2004	USPP-NFL KICKOFF	NATIONAL MALL	9/4/2003	8	0	84	2
2004	OPUS 5K	KIING FARM	9/14/2003	8	0	24	2
2004	ROCKVILLE 10	KING FARM	10/12/2003	15	0	68	2
2004	ANTIQUE & CLASSIC CAR SHOW	GLENVIEW MANSION	10/18/2003	9	0	72	2
2004	ALZHEIMER'S ASSOCIATION MEMORY WALK	TOWN CENTER	10/19/2003	2	0	6	1
2004	BEALL ELEMENTARY PARADE	BEALL ELEMENTARY SCHOOL	10/31/2003	5	0	10	1
2004	HALLOWEEN YOUNG RUN	GUDE DRIVE	11/2/2003	5	0	15	1
2004	CITY ELECTIONS	VARIOUS	11/4/2003	6	0	14	2
2004	MiTP	ROCKCREEK PARK	11/9/2003	4	0	12	1
2004	MARTIN LUTHER KING DAY	F. SCOTT FITZGERALD	1/19/2004	3	0	15	1
2004	RBBA OPENING DAY	DOGWOOD PARK	4/17/2004	4	0	12	1
2004	MARCH OF DIMES	TOWN CENTER	5/2/2004	3	0	9	2
2004	HOMETOWN HOLIDAY - SATURDAY	TOWN CENTER	5/29/2004	16	4	108	2
2004	HOMETOWN HOLIDAY - SUNDAY	TOWN CENTER	5/30/2004	4	0	32	2

FISCAL YEAR	EVENT	LOCATION	DATE	# OF CITY OFFICERS	# OF ALLIED OFFICERS	TOTAL MAN HOURS	PLANNING TIME
2004	MEMORIAL DAY PARADE	TOWN CENTER	5/31/2004	15	0	82	2
2004	MONDO MAGIC	DOUBLE TREE HOTEL	6/10/2004	4	0	12	1
				TOTALS:		955	33

Attachment 2

City of Rockville

MEMORANDUM

September 16, 2004

TO: Catherine Tuck Parrish, Acting City Manager

FROM: T. N. Treschuk, Chief of Police

SUBJECT: FYI Report

Please find attached weekly summary reports for the time frame of September 6– September 14, 2004.

Attachments:

1. Criminal Incident/Arrests Summary Sheets
2. Special Operations Bureau Reports:
   A. Neighborhood Services Weekly Report – 09/06–09/12/04
   B. Traffic Unit Enforcement Report – week of 09/06/04
   C. Tactical Patrol Team Weekly Report for 09/14/04
3. Field Services Enforcement Report – week ending 09/07/04
4. Administrative Services Bureau Reports:
   A. Victim Assistance Statistics: week of 09/01/04 – 09/07/04
5. Community Services Officer Weekly Report – week of 09/07 – 09/10
6. Other:
   A. Rockville City Police Special Event Report
   B. Letter of appreciation for police assistance (Sergeant Walsh, Corporal Marshall, Officer Sadelson and Officer Trogolo
   C. Letter of commendation for Corporal Matney and Corporal Seilhamer
   D. Letter of thanks and appreciation for Chief Treschuk

Cc: Project Book

September 13, 2004

CITY OF ROCKVILLE POLICE DEPARTMENT
MARYLAND AVENUE AT VINSON
ROCKVILLE, MARYLAND 20850

ARRESTS

09/08/04-(11:28 p.m.) Lorento Alexander Couch, M, age 27 of Rockville, was arrested for possession of CDS paraphernalia following an incident that took place in the unit block of Adclare Road. Mr. Couch was transported to the Central Processing Unit for processing.

09/09/04-(4:41 p.m. – 4:53 p.m.) Michael Dean Evans, M, age 29 of Silver Spring, was arrested for possession of CDS-cocaine following an incident that took place in the 600 block of N. Horners Lane. Mr. Evans was transported to the Central Processing Unit for processing.

09/09/04-(10:13 p.m.) Vernon Austin, M, age 47 of Rockville, was arrested for disorderly conduct and obstruction following an incident that took place in the 5700 block of Denfield Road. Mr. Austin was transported to the Central Processing Unit for processing.

09/10/04-(6:54 p.m.) Jose Fedis Lopez Rodriquez, M, age 42 of Rockville, was arrested for trespassing following an incident that took place in the 12900 block of Twinbrook Parkway. Mr. Rodriquez was transported to the Central Processing Unit for processing.

09/10/04-(10:50 p.m.) Eric James Cravey, M, age 20 of Rockville, was arrested for possession of CDS-marijuana following an incident that took place in the 100 block of Monroe Street. Mr. Cravey was transported to the Central Processing Unit for processing.

09/11/04-(12:45 a.m.) Russell E. Dayan, M, age 24 of Gaithersburg, was arrested for second-degree assault following an incident that took place in the 300 block Hungerford Drive. Mr. Dayan was transported to the Central Processing Unit for processing.

09/11/04-(3:00 p.m.) Chaminda Dodangoda, M, age 35 of Silver Spring, was arrested for theft following incidents that took place in the 1500 block of Rockville Pike during the period of 08/11/04-08/28/04. Mr. Dodangoda was transported to the Central Processing Unit for processing.

09/11/04-(7:36 p.m.) Norbin Adaly Reyes-Ventura, M, age 21 of unknown address, was arrested for possession of a concealed weapon following an incident that took place in the 1300 block of Broadwood Drive. Mr. Reyes-Ventura was transported to the Central Processing Unit for processing.

09/11/04-(11:38 p.m.) Male juvenile, age 17 of Rockville, was arrested for possession of CDS-marijuana following an incident that took place in the 100 block of Aberdeen Road. The male juvenile was transported to the Rockville City Police Department for processing then released to his mother's custody.

09/12/04-(3:30 a.m.) Cliff Musimenta, M, age 41 of Silver Spring, was arrested for driving while intoxicated following a routine traffic stop at the intersection of Rt. 355 and Dodge Street. Mr. Musimenta was transported to the Central Processing Unit for processing.

09/12/04-(2:45 a.m.) Cruz Eliberto Martinez, M, age 22 of Rockville, was arrested for destruction of property following an incident that took place in the 2000 block of Veirs Mill Road. Mr. Martinez was issued a criminal citation and released.

09/12/04-(11:00 a.m. – 11:03 a.m.) Lloyd Phillip Hollis, M, age 42 of Rockville, was arrested for discharging a weapon following an incident that took place in the 1006 Curtis Place. Mr. Hollis was transported to the Central Processing Unit for processing.

09/13/04-(11:10 a.m. – 11:15 a.m.) Richard Alexander Cranmer, M, age 52 of unknown address, was arrested for disorderly conduct following an incident that took place in the unit block of Maryland Avenue. Mr. Cranmer was transported to the Central Processing Unit for processing.

09/13/04-(3:20 p.m.) Christopher Anthony Nicastro, M, age 34 of Silver Spring, was arrested for possession of CDS-marijuana following an incident that took place in the 100 block of Maryland Avenue. Mr. Nicastro was transported to the Central Processing Unit for processing.

09/13/04-(10:56 p.m.) Justin Gilbert, M, age 18 of Wheaton, was arrested for possession of CDS-marijuana following a routine traffic stop at the intersection of Rt. 355 and Indianola Drive. Mr. Gilbert was transported to the Central Processing Unit for processing.

THEFTS

06/01/04-09/09/04-(12:00 a.m. – 12:00 a.m.) Unit block of Mannakee Street, unknown suspect(s) removed a laptop computer from an office.

09/07/04-(2:00 p.m. – 2:15 p.m.) Unit block of Mannakee Street, unknown suspect(s) removed a wallet from an unattended desk.

09/09/04-09/10/04-(7:30 a.m. – 10:00 a.m.) 1700 block of Rockville Pike, unknown suspect(s) removed a cell phone, digital camera and two memory cards from bags that had been left unattended in a lobby area.

09/10/04-09/11/04-(7:00 p.m. – 10:30 a.m.) 500 block of Anderson Avenue, unknown suspect(s) gained entry to a vehicle and removed a laptop computer, assorted software CD's, a metal clipboard, computer mouse and a USB flashcard.

09/10/04-09/11/04-(11:00 p.m. – 11:00 a.m.) 100 block of E. Montgomery Avenue, unknown suspect(s) removed three games from a video machine.

BURGLARIES

09/06/04-09/07/04-(2:00 p.m. – 10:00 a.m.) 200 block of N. Washington Street, Commercial, unknown suspect(s) gained entry by prying open a front door. Once inside the unknown suspect(s) removed a laptop computer.

09/06/04-(6:00 p.m.) 1200 block of Crawford Drive, Residential, unknown suspect(s) gained entry to a shed and removed a lawn mower and a string trimmer.

-Revised-

NEIGHBORHOOD SERVICES WEEKLY REPORT

For Next Report 9/13/04

September 6th - September 12th

LICENSES:

Number of License Renewals received (7)
Number of License Renewals processed (7)
Number of new licenses issued (10)

ANIMAL MATTERS BOARD MEDIATION SESSIONS (AMB):

Upcoming Animal Matters Board Mediation Session(s): None

ANIMAL REVIEW OFFICIAL HEARINGS (ARO):

Upcoming Animal Review Official Hearing(s):

The next Animal Review Official Hearing has been scheduled for **September 15, 2004** at 7:00 p.m.
Scheduled: 2004-018/ARO, Ms. Laura Johnson, 1004 De Beck Drive

CALLS FOR SERVICE:

The Neighborhood Services Officers handled **43** calls for service. To date, we have responded to **1626** calls for service.

ENFORCEMENTS:

The Neighborhood Services Officers took the following enforcement action:

Notices of Violation

	Weekly	Year to Date
NSO Whitney:	02	49
NSO Colburn:	00	33
NSO Mowell :	03	47
Total:	**05**	Total: **129**

Written-Warnings

	Weekly	Year to Date
NSO Whitney:	01	54
NSO Colburn:	00	41
NSO Mowell :	01	53
Total:	**02**	Total: **148**

NEIGHBORHOOD SERVICES WEEKLY REPORT

MICELLANEOUS INFORMATION: On **09-11-04**, the RCPD, N.S. Division participated in the Rockville Municiapal Swim Center's **"Doggie Dip Day"**. NSO Colburn attended the event.

Directed Checks on Patrol by NSOs: None

Training: None

Leave for NSOs: None

Off-leash Testing:
The next off-leash testing is scheduled for **Saturday, September 25, 2004**

NUMBER OF OFF-LEASH TESTINGS HELD TO DATE: (6)

NUMBER OF RABIES CLINICS HELD TO DATE: (5)
Upcoming Rabies Clinic: **Sunday, September 19, 2004**

City of Rockville

MEMORANDUM

September 14, 2004

TO: T. N. Treschuk, Chief of Police

FROM: Captain M. W. England, Commander Special Operations Bureau

SUBJECT: Traffic Unit Enforcement Report – Week of September 6, 2004

Please find attached the weekly enforcement report for the Traffic Unit.

During the week of September 6, 2004, the Traffic Unit responded to 26 calls for service. PEO Freeman and Babazadeh issued one hundred and sixty seven (167) parking citations.

Speed Indicator

- 500 Blk Great Falls Road
- 300 Blk Baltimore Road

Officer Tuttle

- Mojave Ct @ Winding Rose
- 500 Blk Twinbrook Parkway

cc: Lieutenant James F. Main, SOB Deputy Commander
Sergeant Alan Rawlins, Traffic Unit Supervisor

TRAFFIC UNIT HOT SPOT RESULTS

WEEK OF September 6, 2004

LOCATION	PROBLEM	# CHECKS	CITS	WARN	PARK	OTR
200 BLK NELSON ST	SPEEDING	4	15	10	0	0
500-700 BLK REDLAND BLVD	SPEEDING	0	0	0	0	0
700 BLK TWINBROOK PKWY	SPEEDING	0	0	0	0	0
100 & 500 BLK MARYLAND AVE	SPEEDING	3	15	2	0	3
RT 28 & I-270	SPEEDING	4	7	9	0	2
1400 BLK RESEARCH BLVD	SPEEDING	0	0	0	0	0
TOTALS:		11	37	21	0	5

TRAFFIC UNIT CODE 18 ENFORCEMENT

WEEK OF September 6, 2004

LOCATION	# CHECKS	PROBLEM	CITS	WARN	PARK	OTR	COMMENTS
MARYLAND AVE	4	OVER SIZE VEHICLES	10	0	0	2	
W. MONTGOMERY AVE	0	OVER SIZE VEHICLES	0	0	0	0	
TOWN CENTER	5	STOP SIGNS	5	1	3	1	
CITY WIDE - SCHOOL ZONES	8	SPEEDING & PASSING STOPPED BUSES	53	20	0	3	
TOTALS:	17		68	21	3	6	

City of Rockville

MEMORANDUM

September 13, 2004

TO: T. N. Treschuk, Chief of Police

FROM: Captain M. W. England, Special Operations Bureau Commander

SUBJECT: Tactical Patrol Unit (TPU) – Weekly Report for September 6, 2004

This is the weekly report for the Tactical Patrol Unit:

Tuesday, September 7, 2004	TPU responded to 6 CFS, issued 2 motor vehicle citations, 1 warning, 1 State Equipment Repair Order and served one warrant. WARRANT: GRENNING, Steven Daniel W/M DOB 03-19-63, FTA – DWI.
Wednesday, September 8, 2004	TPU responded to 3 CFS, issued 1 warning.
Thursday, September 9, 2004	TPU responded to 4 CFS, issued 1 motor vehicle citation and completed one Field Interview Report
Friday, September 10, 2004	TPU responded to 6 CFS, issued 2 motor vehicle citations, and made 2 arrests. ARRESTED: CRAVEY, Eric James W/M DOB 10-09-83. Subject charged with possession of CDS. ARRESTED: RODRIGUEZ, Jose H/M DOB 06-15-62. Subject was charged with trespassing in the Twinbrook Shopping Center.

Saturday, September 11, 2004	TPU responded to 9 CFS, issued 2 motor vehicle citations, 3 warnings, 1 alcohol citation, and made one arrest. ARRESTED: VENTURA, Norbin H/M DOB 02-14-2004. Subject was charged with possessing a concealed dangerous weapon (hunting knife). CITED: DENMAR, Dwight Nathaniel B/M DOB 03-25-50. Subject was cited for drinking in public.

cc: Lieutenant James F. Main, SOB Deputy Commander

City of Rockville

MEMORANDUM

September 15, 2004

TO: T. N. Treschuk, Chief of Police

FROM: C. L. Holzberger, Commander, Field Services Bureau

SUBJECT: Field Services Bureau Report

The following list is a summary of Patrol Activity for the week ending September 14, 2004:

Midnight Shift:	**Day Shift:**	**Evening Shift:**
3 Criminal Arrests	1 Criminal Arrests	2 Criminal Arrests
1 Criminal Citations	0 Criminal Citations	0 Criminal Citations
22 M/V Citations	23 M/V Citations	24 M/V Citations
2 Lock-outs	2 Lock-outs	4 Lock-outs
43 Warnings	23 Warnings	15 Warnings
1 Parking Tickets	10 Parking Tickets	4 Parking Tickets
16 SERO	5 SERO	8 SERO
0 Field Interrogations	2 Field Interrogations	0 Field Interrogations
0 Accident Info Reports	2 Accident Info Reports	1 Accident Info Reports
8 Event Reports	44 Event Reports	29 Event Reports

Patrol Beat Checks were completed in the following areas:

Location	**Action Requested**	**Results**
City-Wide	Back-to-School Campaign	3 citations/ 6 warnings primarily in Twinbrook & Julius West areas
500 blk Mt. Vernon	Drinking in Public	9 checks/ No violations observed

For next F41 report

Diane Wilkins, Victim Advocate
Victim Assistance Statistics
Week of 9/1 –9/7/04

Total number of cases reviewed	46
Number of Domestic Violence cases processed	0
Number of cases appropriate for follow-up	21
Number of outreach letters sent	21
Number of outreach calls made	13
Number of walk-ins handled or outreach calls made in a foreign language	1
Number of in-person meetings with clients at the station, their homes or job	2
Number of court accompaniments	0
Number of client referrals to support agencies with client permission	34
Number of contacts made with State's Attorney's Office or County DV Unit on victim's behalf	8
Number of contacts made with a victim's investigating officer	5

Specific Activities:

- Conducted email and telephone conferences with victims (during and after hours)
- Collaborated with officers, investigations, police communications, County's Domestic Violence Unit, State's Attorney's Office, Operation Runaway; ordered 911 tapes from ECC and picked up tapes from HQ; ordered 911 tape for our Investigations Unit; sent evidence to DVU and State's Attorney's Office
- Assisted citizens coming into our department with inquiries regarding fingerprinting, pet licensing, receipt of parking tickets, residential parking permits, criminal background checks
- Gathered 2004 victim services information to update victim services accredidation files

City of Rockville

MEMORANDUM

September 10, 2004

TO: T.N. Treschuk, Chief of Police

FROM: Jan Seilhamer, Community Services Officer

SUBJECT: Weekly Report

My activities during the week of September 7-10 are as follows:

Installation of 3 safety seats

2 graffiti reports

1 home security survey

Delivery of 1 Beacon Light

1 Traffic Citation

Rockville City Police Special Event Report

For Mark Fyl / Terrab.

FISCAL YEAR	EVENT	LOCATION	DATE	# OF CITY OFFICERS	# OF ALLIED OFFICERS	TOTAL MAN HOURS	PLANNING TIME
2004	JULY 4TH	RMHS	7/4/2003	29	9	304	5
2004	ROTARY TWILIGHT RUNFEST	TOWN CENTER	7/19/2003	19	0	76	3
2004	USPP-NFL KICKOFF	NATIONAL MALL	9/4/2003	8	0	84	2
2004	OPUS 5K	KIING FARM	9/14/2003	8	0	24	2
2004	ROCKVILLE 10	KING FARM	10/12/2003	15	0	68	2
2004	ANTIQUE & CLASSIC CAR SHOW	GLENVIEW MANSION	10/18/2003	9	0	72	2
2004	ALZHEIMER'S ASSOCIATION MEMORY WALK	TOWN CENTER	10/19/2003	2	0	6	1
2004	BEALL ELEMENTARY PARADE	BEALL ELEMENTARY SCHOOL	10/31/2003	5	0	10	1
2004	HALLOWEEN YOUNG RUN	GUDE DRIVE	11/2/2003	5	0	15	1
2004	CITY ELECTIONS	VARIOUS	11/4/2003	6	0	14	2
2004	MiTP	ROCKCREEK PARK	11/9/2003	4	0	12	1
2004	MARTIN LUTHER KING DAY	F. SCOTT FITZGERALD	1/19/2004	3	0	15	1
2004	RBBA OPENING DAY	DOGWOOD PARK	4/17/2004	4	0	12	1
2004	MARCH OF DIMES	TOWN CENTER	5/2/2004	3	0	9	2
2004	HOMETOWN HOLIDAY - SATURDAY	TOWN CENTER	5/29/2004	16	4	108	2
2004	HOMETOWN HOLIDAY - SUNDAY	TOWN CENTER	5/30/2004	4	0	32	2

FISCAL YEAR	EVENT	LOCATION	DATE	# OF CITY OFFICERS	# OF ALLIED OFFICERS	TOTAL MAN HOURS	PLANNING TIME
2004	MEMORIAL DAY PARADE	TOWN CENTER	5/31/2004	15	0	82	2
2004	MONDO MAGIC	DOUBLE TREE HOTEL	6/10/2004	4	0	12	1
				TOTALS:		955	33

Thomas Sprigg Wootton
High School

National Blue Ribbon
School of Excellence 1985 & 2002

TNT 9/13/04

September 3, 2004

Mr. T.N. Treschuk
Chief of Police
Rockville City Department of Police
111 Maryland Avenue
Rockville, MD 20850

Dear Mr. Treschuk:

On behalf of my staff and the Wootton community, please accept my heartfelt appreciation for your assistance in assigning Sgt. Walsh, Cpl. Marshall, Ofc. Sadelson, and Ofc. Trogolo to Wootton to direct traffic for us at our Back-To-School Night on Thursday, September 2, 2004. Your concerns over the safety of our community are greatly appreciated by the entire Wootton family.

Please thank the above officers for us.

Sincerely,

Michael Doran
Principal

eh/btsn help

2100 Wootton Parkway • Rockville, MD 20850 • Tel. (301) 279-8550 • Fax. (301) 279-8569

Montgomery County Public Schools

greg gilak
<ggilak@yahoo.com>
09/15/2004 11:48 AM

To kmatney@rockvillemd.gov, jseilhamer@rockvillemd.gov
cc cholzberger@rockvillemd.gov, ttreschuk@rockvillemd.gov
bcc
Subject Thank you!

9/15/04

Dear Corporal Matney and Corporal Seilhamer,

On behalf of the Potomac Woods Citizens Association, I would like to thank you both for your efforts in providing a police escort for our neighborhood's annual Labor Day bike parade on September 5th.

Corporal Matney, you added lots of excitement to our parade with your cruiser and siren. You even took extra time to talk with the children, though you were at the end of your shift. Thank you for your friendliness, your sense of fun, and your caring attention to the safety of the parade.

Corporal Seilhamer, I again enjoyed working with you in coordinating this escort. After riding with you in December when you so kindly escorted Santa through Potomac Woods, I was disappointed to find that you were not personally available for this assignment. Thank you so much for coordinating this within the Department and for guiding me through the process.

It has been a pleasure working with both of you. Your actions and attitudes reflect very well on the Rockville City Police Department. Thanks again.

Sincerely,

Julie Gilak
Potomac Woods Citizens Association

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http://mail.yahoo.com

Rockville
Economic Development, Inc.
Known for the Companies We Keep

TNT
9/16/04

Terry Treschuk, Chief of Police
City of Rockville Police Department
111 Maryland Avenue
Rockville, MD 20850

September 14, 2004

Dear Terry,

Thank you so much for all of your help in planning and executing our grand opening and ribbon-cutting celebration on Thursday. We particularly appreciated your initiative and physical work in closing Monroe Street for us. When the skies cleared, it was wonderful to be able to go outside safely.

We are so glad you were able to come and share our event. Please drop by anytime, and, of course, if we can be of assistance to you or the department, do give us a call.

Sincerely,

Sally

Sally L. Sternbach
Executive Director

95 Monroe Street, Rockville, MD 20850 **301-315-8096, 301-315-8097 (Fax)**

Attachment 3

City of Rockville

MEMORANDUM

September 24, 2004

TO: Catherine Tuck Parrish, Acting City Manager

FROM: T. N. Treschuk, Chief of Police

SUBJECT: FYI Report

Please find attached weekly summary reports for the time frame of September 13– September 21, 2004.

Attachments:

1. Criminal Incident/Arrests Summary Sheets
2. Special Operations Bureau Reports:
   A. Neighborhood Services Weekly Report – 09/13–09/19/04
   B. Traffic Unit Enforcement Report – week of 09/13/04
   C. Tactical Patrol Team Weekly Report for 09/13/04
3. Field Services Enforcement Report – week ending 09/21/04
4. Administrative Services Bureau Reports:
   A. Victim Assistance Statistics: week of 09/08/04 – 09/14/04 and 9/15-9/21/04
5. Community Services Officer Weekly Report – week of 09/13 – 09/19/04
6. Other:
   A. Letter of appreciation for police department for participation to pay tribute to former President Reagan
   B. Letter of commendation for Corporal Rick Halverson

Cc: Project ~~Book~~

September 20, 2004

CITY OF ROCKVILLE POLICE DEPARTMENT
MARYLAND AVENUE AT VINSON
ROCKVILLE, MARYLAND 20850

ARRESTS

09/13/04-(10:56 p.m.) Justin Gilbert, M, age 18 of Wheaton, was arrested for possession of CDS-marijuana following a routine traffic stop at the intersection of Rt. 355 and Indianola Drive. Mr. Gilbert was transported to the Central Processing Unit for processing.

09/15/04-(10:40 a.m.) David Gregory Jones, M, age 19 of Silver Spring and Fred Douglas Young, M, age 18 of Rockville, were arrested for possession of CDS with the intent to distribute following a routine traffic stop in the 200 block of Richard Montgomery Drive. Both individuals were transported to the Central Processing Unit for processing.

09/15/04-(10:15 p.m.) Brian P. Hinder, M, age 20 and a male juvenile, age 16, both of Rockville and a female juvenile, age 17 of Germantown, were arrested for possession of CDS following an incident that took place in the 400 block of Grand Champion Drive. Both juveniles were transported to the Rockville City Police Department for processing and released to their parent's custody. Mr. Hinder was transported to the Central Processing Unit for processing.

09/17/04-(2:00 p.m.) Robert Leslie McCoy, M, age 39 of no fixed address, was arrested for trespassing following an incident that took place in the 1500 block of Rockville Pike. Mr. McCoy was transported to the Central Processing Unit for processing.

09/17/04-(9:19 p.m.) Mario Flores, M, age 33 of Rockville, was arrested for second-degree assault following an incident that took place in the 700 block of Burgundy Drive. Mr. Flores was transported to the Central Processing Unit for processing.

09/18/04-(12:20 a.m.) Richard Roosevelt Hill, M, age 41, (address not provided) was arrested for possession of CDS-cocaine following an incident that took place in the 700 block of Hungerford Drive. Mr. Hill was transported to the Central Processing Unit for processing.

09/18/04-(3:30 a.m.) Walther Omar Diaz Perez, M, age 26 of Rockville, was arrested for driving while intoxicated following a routine traffic stop in the 1000 block of Rockville Pike. Mr. Perez was transported to the Rockville City Police Department for processing.

THEFTS

09/01/04-09/13/04-(10:00 a.m. -- 10:30 a.m.) 300 block of Cedar Lane, unknown suspect(s) removed an electrical panel cover from a heat pump.

09/10/04-(4:30 p.m. - 7:30 p.m.) 200 block of N. Adams Street, unknown suspect(s) removed a bucket full of tools that had been placed beneath a vehicle.

09/10/04-09/13/04-(5:30 p.m. – 11:34 a.m.) 1000 block of Grandin Avenue, unknown suspect(s) removed a tricycle and two plastic seated scooters from a playground locker.

09/13/04-(8:00 a.m. – 11:45 a.m.) 2600 block of Tower Oaks Boulevard, unknown suspect(s) removed two wallets from desk drawers.

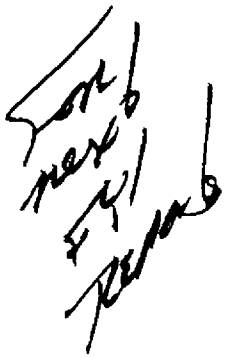
09/15/04-(10:30 p.m. – 11:30 p.m.) 300 block of Currier Drive, unknown suspect(s) removed a wallet from a vehicle that had been parked inside an open garage.

09/15/04-09/16/04-(5:00 p.m. – 8:20 a.m.) 100 block of Monroe Street, unknown suspect(s) removed a ring from an unattended desk.

09/16/04-09/17/04-(6:00 p.m. – 6:00 a.m.) 800 block of Royal Crescent, unknown suspect(s) removed four fireplace units from homes under construction.

NEIGHBORHOOD SERVICES WEEKLY REPORT

September 13h - September 19th



LICENSES:

Number of License Renewals received (25)
Number of License Renewals processed (25)
Number of new licenses issued (14)

ANIMAL MATTERS BOARD MEDIATION SESSIONS (AMB):

Upcoming Animal Matters Board Mediation Session(s): None

ANIMAL REVIEW OFFICIAL HEARINGS (ARO):

Upcoming Animal Review Official Hearing(s):

The next Animal Review Official Hearing has been scheduled for **October 6, 2004** at 7:00 p.m.

Scheduled: 2004-17/ARO, Ms. Rachel Brown, 711 Monore Street Apartment #101, Rockville, Maryland 20850
2004-19/ARO, Ms. Elayne Shmuckler, 926 Elmcroft Boulevard, Rockville, Maryland 20850
2004-20/ARO, Mr. Ryan Johnson, 303 Nimitz Avenue, Rockville, Maryland 20851
2004-21/ARO, Ms. Theresa Cabezas, 517 Calvin Lane, Rockville, Maryland 20851

CALLS FOR SERVICE:

The Neighborhood Services Officers handled **45** calls for service. To date, we have responded to **1678** calls for service.

ENFORCEMENTS:

The Neighborhood Services Officers took the following enforcement action:

Notices of Violation

	Weekly		Year to Date
NSO Whitney:	00		49
NSO Colburn:	00		33
NSO Mowell :	00		47
Total:	**00**	Total:	**129**

NEIGHBORHOOD SERVICES WEEKLY REPORT

Written-Warnings

	Weekly	Year to Date
NSO Whitney:	05	59
NSO Colburn:	00	41
NSO Mowell :	02	55
Total:	**07**	Total: **155**

MICELLANEOUS INFORMATION: None

Directed Checks on Patrol by NSOs: None

Training: None

Leave for NSOs: None

Off-leash Testing:
The next off-leash testing is scheduled for **Saturday, September 25, 2004**

NUMBER OF OFF-LEASH TESTINGS HELD TO DATE: (6)

NUMBER OF RABIES CLINICS HELD TO DATE: (6)
Upcoming Rabies Clinic: None

City of Rockville

MEMORANDUM

September 21, 2004

TO: T. N. Treschuk, Chief of Police

FROM: Captain M. W. England, Commander Special Operations Bureau

SUBJECT: Traffic Unit Enforcement Report – Week of September 13, 2004

Please find attached the weekly enforcement report for the Traffic Unit.

During the week of September 13, 2004, the Traffic Unit responded to 20 calls for service. PEO Freeman and Babazadeh issued one hundred and seventy seven (177) parking citations. Members of the Traffic Unit worked the Arts and Music Festival on September 18, 2004.

Speed Indicator

- 500 Blk Great Falls Road
- 600 Blk N. Stonestreet Ave
- 600 Blk Fallsgrove
- 1200 Blk Edmonston Drive

Officer Tuttle

- Lewis & Gail
- Crocus & Nelson

cc: Lieutenant James F. Main, SOB Deputy Commander
Sergeant Alan Rawlins, Traffic Unit Supervisor

TRAFFIC UNIT HOT SPOT RESULTS

Week of September 13, 2004

LOCATION	PROBLEM	# CHECKS	CITS	WARN	PARK	OTR
200 BLK NELSON ST	SPEEDING	1	2	0	0	0
500-700 BLK REDLAND BLVD	SPEEDING	1	6	5	0	3
700 BLK TWINBROOK PKWY	SPEEDING	1	1	0	1	0
100 & 500 BLK MARYLAND AVE	SPEEDING	1	2	0	0	0
RT 28 & I-270	SPEEDING	2	10	10	0	5
1400 BLK RESEARCH BLVD	SPEEDING	0	0	0	0	0
TOTALS:		6	21	15	1	8

TRAFFIC UNIT CODE 18 ENFORCEMENT

WEEK OF September 13, 2004

LOCATION	# CHECKS	PROBLEM	CITS	WARN	PARK	OTR	COMMENTS
ATLANTIC @ WAINWRIGHT	0	STOP SIGN VIOLATION	0	0	0	0	
CITY WIDE - SCHOOL ZONES	5	SPEEDING	5	0	0	0	
1000 BLK WOOTON PKWY	3	SPEEDING	15	2	0	3	
1000 BLK W. GUDE DR	1	SPEEDING	10	10	0	0	
MARYLAND AVE	2	OVER SIZE VEHICLES	3	2	0	0	
500 BLK BEALL AVE	0	SPEEDING	0	0	0	0	
TOTALS:	11		33	14	0	3	

City of Rockville

MEMORANDUM

September 20, 2004

TO: T. N. Treschuk, Chief of Police

FROM: Captain M. W. England, Special Operations Bureau Commander

SUBJECT: Tactical Patrol Unit (TPU) – Weekly Report for September 13, 2004

This is the weekly report for the Tactical Patrol Unit:

Tuesday, September 14, 2004	TPU responded to 3 CFS, issued 3 warnings and one parking citation. Two members of the unit are attending a drug conference for the week..
Wednesday, September 15, 2004	TPU responded to 2 CFS.
Thursday, September 16, 2004	TPU responded to 5 CFS.
Friday, September 17, 2004	TPU responded to 5 CFS and issued 1 motor vehicle citation.

cc: Lieutenant James F. Main, SOB Deputy Commander

City of Rockville

MEMORANDUM

For weekly FYI report

September 22, 2004

TO: T. N. Treschuk, Chief of Police

FROM: R. J. Rappoport, Acting Field Services Bureau Commander

SUBJECT: Field Services Bureau Report

The following is a summary of Patrol Activity for the week ending September 21, 2004.

Patrol Activity	Midnight Shift	Day Shift	Evening Shift
Criminal Arrests	4	1	2
Criminal Citations	1	0	2
Motor Vehicle Citations	12	13	41
Lock-Outs	0	0	0
Warnings	29	10	37
Parking Tickets	5	5	10
State Equipment Repair Orders	3	2	12
Field Interrogations	0	0	2
Accident Info Reports	0	1	1
Event Reports	15	30	38

Captain Holzberger will forward any patrol beat checks that were completed in his next report.

Diane Wilkins, Victim Advocate
Victim Assistance Statistics
Week of 9/8 –9/14/04

Total number of cases reviewed	56
Number of Domestic Violence cases processed	2
Number of cases appropriate for follow-up	44
Number of outreach letters sent	42
Number of outreach calls made	9
Number of walk-ins handled or outreach calls made in a foreign language	1
Number of in-person meetings with clients at the station, their homes or job	2
Number of court accompaniments	0
Number of client referrals to support agencies with client permission	54
Number of contacts made with State's Attorney's Office or County DV Unit on victim's behalf	4
Number of contacts made with a victim's investigating officer	5

Specific Activities:

- Conducted email and telephone conferences with victims (during and after hours)
- Collaborated with officers, investigations, police communications, County's Domestic Violence Unit, State's Attorney's Office, Adult Protective Services, Operation Runaway; ordered 911 tapes from ECC and picked up tapes from HQ; ordered 911 tape for our Investigations Unit; sent evidence to DVU
- Assisted citizens coming into our department with inquiries regarding fingerprinting, pet licensing, receipt of parking tickets, residential parking permits, criminal background checks
- Participated on our Department's Crime Analyst Oral Board

For next Exp report

Diane Wilkins, Victim Advocate
Victim Assistance Statistics
Week of 9/15 –9/21/04

Total number of cases reviewed	46
Number of Domestic Violence cases processed	3
Number of cases appropriate for follow-up	39
Number of outreach letters sent	36
Number of outreach calls made	16
Number of walk-ins handled or outreach calls made in a foreign language	1
Number of in-person meetings with clients at the station, their homes or job	3
Number of court accompaniments	1
Number of client referrals to support agencies with client permission	55
Number of contacts made with State's Attorney's Office or County DV Unit on victim's behalf	5
Number of contacts made with a victim's investigating officer	4

Specific Activities:

- Conducted email and telephone conferences with victims (during and after hours)
- Collaborated with officers, investigations, police communications, County's Domestic Violence Unit, State's Attorney's Office, Adult Protective Services, Operation Runaway; ordered 911 tape for our Investigations Unit; sent evidence to DVU
- Assisted citizens coming into our department with inquiries regarding fingerprinting, pet licensing, receipt of parking tickets, residential parking permits, criminal background checks
- Cell phones to be issued to domestic violence victims were placed in a box in our Roll Call Room for officer access in the absence of Victim Advocate -- evening, weekend, and holiday hours
- Replenished victim resources in department lobby and victim packets for officer distribution (English and Spanish); assisted several victims with completing protection and peace order documentation

City of Rockville

MEMORANDUM

September 17, 2004

TO: T.N. Treschuk, Chief of Police

FROM: Jan Seilhamer, Community Services Officer 9.17.04

SUBJECT: Weekly Report

My activities during the week of September 13-19 are as follows:

Identity Theft speech to senior citizen group

Station Tour to a Cub Scout Group

Fingerprinting of 5 children

Attend Chili Cook-Off to discuss Beacon of Safety program and to disburse crime prevention literature

Attend Health Fair at 1st Baptist Church of Rockville

Disbursement of 10 Beacon Lights with the Rockville Volunteer Fire Department

United States Department of the Interior

NATIONAL PARK SERVICE
UNITED STATES PARK POLICE
Headquarters
1100 Ohio Drive, S.W.
Washington, D.C. 20024

IN REPLY REFER TO:

SEP 15 2004

TNT 9/15/04

Chief Terry N. Treschuk
Rockville Police Department
111 Maryland Avenue
Rockville, MD 20850

Dear Chief Treschuk:

It was indeed a pleasure to have two officers from your department participate with United States Park Police Personnel as members of the Inter-Agency Honor Detail that was formed to pay tribute to former President Reagan as his funeral procession passed the National World War Two Memorial on Friday, June 11.

Your agency was one of thirty two agencies that sent representatives for this detail. This was another example of the outstanding camaraderie and esprit' de corps of the law enforcement agencies of the National Capital Region.

Enclosed you will find a compact disc containing a photograph of that memorable event. Please share it with the officers from your agency who volunteered to be members of the honor detail.

We look forward to continued cooperation with you and our other law enforcement members of the honor detail.

Sincerely,

Dwight E. Pettiford

Dwight E. Pettiford
Acting Chief of Police, United States Park Police

Please place in next Fall Report.

TAKE PRIDE® IN AMERICA

Montgomery
College

September 15, 2004

9/17/04

Chief T. N. Treschuk
Rockville City Police Department
111 Maryland Avenue
Rockville, Maryland 20850-2364

Dear Chief Treschuk:

I am writing to commend one of your officers, Police Corporal and Detective Rick Halverson. Recently, more than $16,000 of football equipment and helmets were stolen from a locked room at the Rockville Campus. Since our football program ended two years ago, these athletic items were being offered for purchase at a highly publicized sale the day after the theft occurred. We were devastated, especially since proceeds from the sale would likely fund student scholarships or other student financial needs. Our Campus security staff investigated thoroughly and due to Corporal Halverson's timely response to our concerns, the items were retrieved within two or three days of his direct involvement in the case. It was an outstanding example of superior police work, and we are very grateful to Corporal Halverson. As chief administrator for a bustling, densely populated campus, I know that there may be security related problems from time to time, but this was one of the largest thefts that I can recall. I am very pleased that your headquarters are nearby, that your officers are helpful and visible, and that our Security unit has a positive, mutually supportive relationship with the Rockville City Police Department. I hope that our partnership continues to strengthen.

Please extend our sincere gratitude and appreciation to Police Corporal and Detective Rick Halverson for a job extremely well done.

Sincerely,

Judy Ackerman

Judy E. Ackerman, Ph.D.
Vice President and Provost

cc: Ms. Debra Hayre, Security Supervisor
Mr. James Tarver, Director of Campus Facilities

Central Administration
900 Hungerford Drive
Rockville, MD 20850
(301) 279-5000

Germantown Campus
20200 Observation Drive
Germantown, MD 20876
(301) 353-7700

Rockville Campus
51 Mannakee Street
Rockville, MD 20850
(301) 279-5000

Takoma Park Campus
7600 Takoma Avenue
Takoma Park, MD 20912
(301) 650-1300

Continuing Education
51 Mannakee Street
Rockville, MD 20850
(301) 279-5188

Hal Cranor/RKV
09/20/2004 01:06 PM

To Catherine Tuck Parrish/RKV@RKV
cc
bcc
Subject Fw: Compliment!

FYI - we have had numerous calls like this since we hired these two guys and are doing our on work rather than contracting this service out.

~~~~~~

Eugene (Hal) H. Cranor
Director of Public Works
City of Rockville
111 Maryland Avenue
Rockville, MD 20878
240-314-8502 (phone)
240-314-8539 (fax)
hcranor@rockvillemd.gov

----- Forwarded by Hal Cranor/RKV on 09/20/2004 01:04 PM -----

Emad Elshafei/RKV
09/20/2004 12:39 PM

To Larry Marcus/RKV@RKV, Hal Cranor/RKV@RKV
cc
Subject Fw: Compliment!

FYI

----- Forwarded by Emad Elshafei/RKV on 09/20/2004 12:38 PM -----

Linda Moran/RKV
09/20/2004 11:36 AM

To Chris Smith/RKV@RKV, Emad Elshafei/RKV@RKV
cc
Subject Compliment!

Compliments from a happy customer. Nice work Chris!

Linda Moran
Council Support Specialist
City of Rockville
P: 240-314-8106
F: 240-314-8289
e-mail - lmoran@rockvillemd.gov
~~~~~~

New Area Code and Phone Number- 240-314-8106
----- Forwarded by Linda Moran/RKV on 09/20/2004 11:34 AM -----

Joan Ressin
<ressin@usa.net>
09/20/2004 11:20 AM

To <LMoran@rockvillemd.gov>
cc
Subject Re: Response from the City of Rockville

Thanks so much for your personal attention. I expected the light would be fixed within a couple of days, but I noted that it was fixed the very day after our correspondence. Outstanding! I am always impressed by the City of Rockville's services. Your actions further enhance my high regard for Rockville--a big city with small town support. Thanks so much!

Joan

------ Original Message ------
Received: Fri, 17 Sep 2004 02:36:04 PM EDT
From: LMoran@rockvillemd.gov
To: ressin@usa.net
Subject: Response from the City of Rockville

Dear Ms. Ressin:

I am taking this opportunity to follow-up with you on your request on 1726 Glastonberry Road. Our traffic signal and lighting technician replaced the bulb and the photo cell on the light and the bulb. The problems that you noted have been corrected.

We are glad to have corrected the problem. Please contact us if you should notice any other issues with the streetlight.

Sincerely,

Linda Moran
Council Support Specialist
City of Rockville
P: 240-314-8139
F: 240-314-8289
e-mail - lmoran@rockvillemd.gov

Rob Orndorff/RKV
09/17/2004 08:26 AM

To Steve Mader/RKV@RKV
cc
Subject Fw: Question about plants

FYI

Rob Orndorff
Horticulturist
City of Rockville
14625 Rothgeb Drive
Rockville, MD, USA 20850-5312
240-314-8707
FAX # 240-314-8719
rorndorff@rockvillemd.gov
----- Forwarded by Rob Orndorff/RKV on 09/17/2004 08:25 AM -----

Jane Baker
<ladyjanebaker55@yahoo.com>
09/16/2004 10:29 AM

To ROrndorff@rockvillemd.gov
cc
Subject Re: Question about plants

Thank you so much for the information and your quick response. I recognized the lantana but not the other plant. Now I know what to buy when I continue work on my home garden next year.

One of the nicest things about Rockville is the wonderful use of flowers and plants in the roadway medians, town parks, and green areas. This year the plant and color combinations were especially attractive. All of us in Rockville are really lucky to have such knowledgeable and creative people working with the city to keep it looking its best. Thanks for all your hard work.

And thanks, again, for your help.

Regards,

Jane Baker

ROrndorff@rockvillemd.gov wrote:

Jane,

Thanks you for your interest. The plants in the median at the light at Wootton Parkway and Tower Oaks Blvd. are lantana 'New Gold' and angelonia 'Anglemist'

lantana 'New Gold'

Routed To:
[X] Council
[ ] City Clerk
[X] City Manager

[ ] City Attorney
[ ] Council Support Specialist
[X] Other Burt Hall

E.R.C.A.
East Rockville
Civic Association

September 8, 2004

Mr. Rob Orndorff
Horticulturist
City of Rockville
111 Maryland Avenue
Rockville, MD 20850-2364

Dear Rob:

You have made our neighborhood a beautiful place. The Mary Trumbo Park is a glorious celebration of life with flowers, plantings, and a dance of birds and butterflies. I want to thank you for giving us such a treasure. What began as a neighborhood project is now one of the loveliest Parks in the City. Please thank your hardworking staff for their efforts. The picture perfect garden they have created has made an enormous contribution to our neighborhood pride.

I am aware that some of our neighbors have carried on our community's interest in this patch of ground. In particular, the Fernandez family who water the flowers frequently, and Bob Daniels who adds his gardening expertise from time to time. You can tell that the Park is important to all of us, especially those who pass it daily. Mary would be very proud too.

Sincerely,

Phyllis Marcuccio
Past President, ERCA
406 South Horners Lane
Rockville, MD 20850

Cc: Mayor, Larry Giammo
The Fernandez family
Robert Daniels

TO WHOM IT MAY CONCERN (9/24/04)

I SHOULD LIKE TO COMMEND SEVERAL OF YOUR EMPLOYEES FOR THE WAY THEY SOLVED A VERY EXASPERATING PROBLEM THAT SEEMED INSURMOUNTINGLY PERSISTENT. THEY ARE:

RECEIVED
SEP 27 2004
PUBLIC WORKS
CITY OF ROCKVILLE

SERGIO - CODE ENFORCEMENT

LARRY JOHNSON - REFUSE

OBIE MOORE - REFUSE

AND AS USUAL DUAYNE - REFUSE

THEY WERE EXTREMELY KIND TO ME AND VERY COMPETENT. YOU ARE LUCKY TO HAVE THEM!

I AM BLIND - SO I APOLOGIZE FOR THIS MESS.

THANK YOU.

Mary Lou Kraft

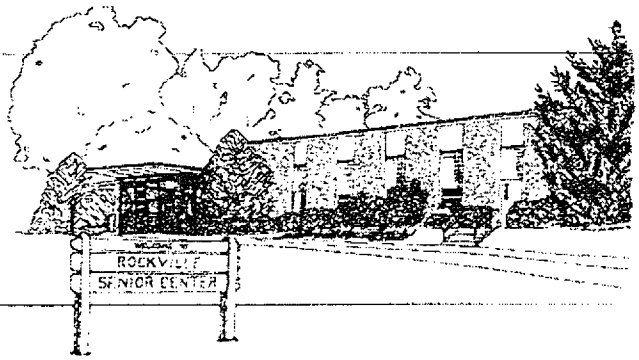
Ms. Mary L. Kraft
201 S Washington St
Rockville, MD 20850

Item # 2071000

e.

ROCKVILLE SENIORS, INCORPORATED

Rockville Senior Center
1150 Carnation Drive
Rockville, MD 20850-2044



September 22, 2004

Mr. Kevin Patterson
Facilities Property Manager
14625 Rothgeb Drive
Rockville, MD
20850

Dear Mr. Patterson,

On behalf of the Rockville Seniors, Inc. Board of Directors, and the members of the Bocce Club, I wish to thank you and your crew for the excellent job you all did on the two shade areas for the observers' benches at the bocce court. They are truly beautiful and most functional. We are pleased that they were completed in time to be available to the players during the rest of the summer and hot part of the fall.

We are most grateful that you were able to help us achieve the desired end considering the limited funds we had available for the project. We would like to commend your staff (Tony Tilford, John Tusing, Sam Williams, and Wayne Butler) for the excellent job they did in the design and execution of the shade areas. I would personally like to thank Tony Tilford and John Tusing, because they are the ones I had initial contact with in the request, and they were most professional and congenial in all our meetings.

Rockville is a wonderful place to live in and it is in part due to wonderful employees such as you and the crew. Best regards.

Sincerely,

George J. Galasso

George J. Galasso, Ph.D.
Vice President, RSI Board of Directors

Ron Barber

Ron Barber
President, RSI Board of Directors

Copy: Larry Giammo, Mayor of Rockville
Burt Hall, Director of Recreation and Parks
Phil Bryan, Superintendent of Recreation
Steve Mader, Superintendent of Parks and Facilities
Tony Tilford, Parks Department
John Tusing, Parks Department
Sam Williams, Parks Department
Wayne Butler, Parks Department