

Resource Numbers

Crisis Center.....240-777-4000
 – *TDD*240-777-4815
24-hour telephone and walk-in services to assist individuals in a situational or mental health crisis
Victim Assistance and Sexual Assault Program240-777-1355
 – *24-hour crisis line*240-777-4357
Counseling and referral to victims of all non-mate related crimes
 – **County’s Compensation Fund** that reimburses for property, medical, wage losses and funeral expenses for income eligible crime victims under the County’s limit for each crime incident.
 1301 Piccard Drive, Suite 4100, www.montgomerycountymd.gov / vasap
Abused Persons Program240-777-4195
 – *24-hour crisis line*240-777-4673 (HOPE)
To assist victims of mate-related abuse
Family Justice Center.....240-773-0444
 Comprehensive one stop shop for family violence victims and their children. Assistance available with safety planning, legal advocacy, counseling, criminal investigation, immigration consultation, protection order filing, shelter placement, save haven for pets and more. Mon.-Fri., 8:30 a.m.-5 p.m.
Shady Grove Adventist Hospital.....240-826-6000
 336-licensed bed acute care facility, 9901 Medical Center Drive, Rockville, MD 20850,
 www.shadygroveadventisthospital.com/SGAH/
Potomac Ridge/Operation Runaway aka Adventist Behavioral Health301-251-4500
 14901 Broschart Road, Rockville, MD 20850, www.adventistbehavioralhealth.com/ ABH/
MobileMed.....301-493-2400
 provides quality health care to the uninsured, low income, working poor and homeless.
 9309 Old Georgetown Rd, Bethesda, MD 20814, http://mobilemedicalcare.org
Montgomery County Adult Mental Health and Substance Abuse Services.....240-777-1245
 – *24-hour crisis line*240-777-4000
Counseling for alcohol and drug dependent adults
Health and Human Services.....240-777-4600
State’s Attorney’s Office.....240-777-7300
Sheriff’s Office.....240-777-7000
Adult Protective Services240-777-3000
Child Welfare Services240-777-4417
Family Crimes Division240-773-5400
Department of Juvenile Services301-610-8500
Office of Consumer and Landlord/Tenant Affairs240-777-3636
Nationwide Credit Bureaus
Experian, www.experian.com..... 1-888-397-3742
Equifax Credit Bureau, www.equifax.com 1-800-525-6285
TransUnion Credit Bureau, www.transunion.com..... 1-800-680-7289
Federal Trade Commission, www.ftc.gov/bcp/edu/microsites/idtheft/1-877-ID-THEFT
Maryland Criminal Injuries Compensation Board (CICB).....410-585-3010, 1-888-679-9347
 Dept. of Public Safety and Correctional Services: www.dpscs.state.md.us/ victimservs/ vs_cicb.shtml
 The Maryland Criminal Injuries Compensation Board (CICB) uses offender court fees, restitution, and state and federal funds to compensate victims of crime for the physical and psychological losses associated with crime. 6776 Reisterstown Road, Ste. 206, Baltimore, MD 21215
Rockville City Offices
Community Services240-314-8300
Neighborhood Services240-314-8930
Landlord/Tenant Affairs.....240-314-8219
Human Rights Commission.....240-314-8108



ROCKVILLE CITY POLICE DEPARTMENT

Victim/Witness Assistance Information Sheet

111 Maryland Avenue, Rockville, Maryland 20850
240-314-8900 • www.rockvillemd.gov/residents/victwit.htm

The police are committed to the fair, compassionate and sensitive treatment of victims and witnesses of crime. We will help ensure that victims and witnesses are afforded reasonable protection and the information to assist them with coping and recovering from the effects of crime.

In accordance with Maryland Constitution, Article 47 (a), Declaration of Rights, every crime victim or witness should:

- be treated with dignity, courtesy and respect by all criminal justice agencies;
- when required, be protected from harm or threats of harm resulting from their cooperation in criminal proceedings;
- be informed of the availability of financial assistance, criminal injury compensation and/or other social services;
- be kept reasonably informed of the case status and the arrest of any suspect;
- receive prompt return of stolen property unless needed for evidentiary requirements for court.

A victim may request that a District Court Commissioner file a criminal charging document against the alleged abuser. If the commissioner declines to charge the alleged abuser, the victim may request that the State’s Attorney file a criminal charging document against the alleged abuser. The victim may file in the District Court or a Circuit Court or, when neither the Office of the Clerk of the Circuit Court nor the Office of the District Court Clerk is open, may file a petition with a commissioner; and the victim may obtain a copy of the incident report.

Important Police Information

Emergency 911

(for an immediate police response if a crime is about to occur, is in progress, or has just occurred, or if someone is in danger or at risk of being injured)

Rockville City Police

police assistance for residents of Rockville, or for crimes that occur in Rockville.

Non-Emergency240-314-8900

TTY240-314-8137

Rockville City Police

Victim/Witness Assistance Program.....240-314-8917

for support, information and referral to appropriate sources of help in the aftermath of a crime.

Contact: **Diane Charles, Victim Advocate, email: dcharles@rockvillemd.gov, Fax: 240-314-8929,**

TTY: 240-314-8909



Montgomery County Police

Family Crimes Division.....240-773-5400
to report suspected abuse or assault of victims under age 18, runaways, or crimes committed by juveniles.

Crime Solvers Tip Line240-773-8477
to offer anonymous information about crime. Rewards are paid for information leading to the arrest and indictment of criminals or capture of wanted persons. Also can be used to report drug related activity. You may remain anonymous.

Crime Prevention Information.....240-314-8922
for advice on protection of your family, home or business and information about Neighborhood Watch.

Obtaining a Copy of the Police Report

Accident Reports

can be obtained by the victim or their representative at the Rockville City Police Department. Hours are 8:30 a.m.-5 p.m., Monday-Friday.
Report copies cost \$5 and are available 3-5 business days after the accident.

Event Reports

Event Report Request.....240-773-5320
available 3 business days after incident; direct your request in person or by mail:
Montgomery County Police Department
Records Division, Headquarters
2350 Research Boulevard, Rockville, MD 20850

Hours are 8 a.m.-5 p.m., Monday-Friday.
Reports are \$10 each. Walk-in requests will be mailed the next business day. Requests by mail may take longer, usually 7-10 days. Please provide the correct report number for faster service and include payment with the request. Checks should be made payable to: Montgomery County Police Records Division.

Insurance companies frequently obtain reports directly. Check with your agent.

How to File Criminal Charges

- Report the incident to the police.
- Obtain the report number from the officer.
- See a District Court Commissioner to file criminal charges against the offender. A warrant for his/her arrest or a summons to appear in court may be issued.

Silver Spring.....301-563-8550
(8 a.m.- midnight, seven days a week)

Rockville301-563-8850
(24 hours, seven days a week)

Domestic Violence Information and Referral

- If you have been hurt or threatened at home, this is a crime. For help call the police or the **Abused Persons Crisis Line**240-777-4673
- Citizenship is not required to get help.

Petition For Protection from Domestic Violence

A protective order can:

- temporarily remove the offender from the home;
- order the offender to stop the abuse;
- grant temporary custody of children;
- order counseling.

The order is issued by a judge and served by the

Montgomery County Sheriff's Dept.240-777-7000

- Violation of a protective order is a crime.

- To file a petition for protection, appear before the District Court Commissioner at:

Rockville301-563-8850

191 E. Jefferson Street (24 hours, 7 days per week)

Silver Spring.....301-563-8550

8552 Second Avenue (8 a.m.-12 midnight, 7 days per week)

You may also go to Circuit Court at:

Rockville240-777-9415

50 Maryland Avenue (8:30 a.m.-4:30 p.m., Monday-Friday)

Note: These locations assist people in filing out forms.

Peace Orders

A peace order is a form of relief available to individuals who are not eligible for a protective order, but are experiencing problems with another person. A peace order can, among other things:

- Order the offender to stay away from the victim's home;
- Order the offender to stop the abuse;
- Order counseling.
- There is a \$20 filing fee for a peace order and a \$30 service fee due to the Sheriff's office. These fees can be waived under certain circumstances.
- To file for a peace order, you may appear at the same locations listed above under "Petition for Protection from Domestic Violence."

Victim Information and Notification Everyday (VINE) Service

- Information on an inmate's custody status, release or upcoming court date: 1-866-634-8463, www.vinelink.com, TTY 1-866-847-1298
- VINE is a free, anonymous, automated service that provides information on an inmate's custody status, release, or upcoming court date(s) to their crime victims and witnesses.
- Available 24 hours a day. Register for automatic notification: 1-866-634-8463, www.vinelink.com, TTY 1-866-847-1298.

Concerned About HIV Exposure?

If you are the victim of an offense which may have resulted in exposure to HIV, you can obtain information about your rights under Maryland Constitution, Article 47(a), Declaration of Rights, by contacting:

State's Attorney's Office240-777-7300